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 14 **UNITED STATES DISTRICT COURT**  
 15 **FOR THE NORTHERN DISTRICT OF CALIFORNIA**

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 17 SEAN D. RANDALL, on behalf of himself and ) Case No.:  
 all others similarly situated, )  
 18 ) **CLASS ACTION COMPLAINT**  
 Plaintiff, )  
 19 vs. ) June 11, 2020  
 20 CHANGE.ORG, INC. )  
 Defendant(s). )  
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 28 )

1 **CLASS ACTION COMPLAINT**

2 **INTRODUCTION**

3 1. The death of George Floyd on May 28, 2020, at the hands of Minneapolis policeman Derek  
4 Chauvin, who pressed his knee into Mr. Floyd’s neck for nearly nine minutes, has shocked and  
5 horrified the nation and the world. Millions of people have decided to speak up, to protest in the  
6 streets, and to engage in various forms of activism online.

7 2. Defendant Change.org, Inc. presents itself as a tool for this activism. Calling itself “The  
8 world’s platform for change,” Defendant encourages visitors to the site to create petitions requesting  
9 governments and other public actors to do particular things or make changes in their policies and  
10 practices. It then hosts those petitions online and allows people to sign those petitions and share them  
11 online.

12 3. After a person signs the petition, Change.org solicits donations from the people that signed  
13 the petition, encouraging them to “chip in” and “be a hero” by donating three dollars or more. The  
14 money that these people donated does not go to the organizers of the petition. Nor does it go to the  
15 nominal beneficiaries of the petition, such as George Floyd’s family or the Black Lives Matter  
16 movement. Rather, it uses the money to “circulate” the petitions on its own site, for the site’s  
17 overhead, and for its own profit. See “Change.org doesn't donate the money raised through its record-  
18 breaking George Floyd petition — and some donors say they feel misled,” Business Insider, available  
19 at [https://www.businessinsider.com/change-org-george-floyd-donations-petition-keeps-money-](https://www.businessinsider.com/change-org-george-floyd-donations-petition-keeps-money-2020-6)  
20 2020-6.

21 4. With respect to the petition seeking justice for George Floyd, the most popular ever created  
22 on the site, Defendant has collected millions, perhaps tens of millions, of dollars. It has not used them  
23 as promised.

24 **PARTIES JURISDICTION AND VENUE**

25 5. Plaintiff Sean Randall is an adult resident citizen of Los Angeles County, California.

26 6. Defendant Change.Org, Inc. is a corporation incorporated in Delaware with its principal place  
27 of business in San Francisco, California.

28 7. Jurisdiction is proper in this Court under 28 U.S.C. § 1332 because the claims in this case

1 form part of a class action in which the amount in controversy exceeds the sum of \$5,000,000.00 and  
2 the members of the nationwide class include citizens of different states than the defendant.

3 8. Venue is proper in the Northern District of California under 28 U.S.C. § 1391(b) because the  
4 Defendant resides in this district, having its principal place of business in San Francisco.

5 **FACTUAL BACKGROUND**

6 9. There are multiple petitions on Change.Org seeking justice for George Floyd. The largest of  
7 these, created by a user named Kellen S., is the most-signed petition in the history of the site. It has  
8 over 17 million signatures, as of 4:30 pm on June 10, 2020. See [https://www.change.org/p/mayor-](https://www.change.org/p/mayor-jacob-frey-justice-for-george-floyd?source_location=discover_feed)  
9 [jacob-frey-justice-for-george-floyd?source\\_location=discover\\_feed](https://www.change.org/p/mayor-jacob-frey-justice-for-george-floyd?source_location=discover_feed).

10 10. Plaintiff Sean Randall is one of those seventeen million. On June 6, 2020, he signed the  
11 petition. When he did so, the next screen he saw on Change.Org asked him “Can you chip in \$3 or  
12 more to keep this petition on the agenda?” The screen also prompted Mr. Randall to “be a hero” and  
13 join millions of other Change.Org users who had already donated to this petition. Mr. Randall decided  
14 to donate \$3.00.

15 11. The donation screen also made specific promises as to what Change.Org will do with the  
16 money donated. According to the screen users see after signing the petition, “[c]hipping in allows  
17 Change.org to put the petitions on billboards across country [sic], blanket social media with calls to  
18 join, and email the petition to millions of people.”

19 12. There is no evidence that Defendant has spent the millions of dollars it has collected with this  
20 petition on these specific undertakings. Rather, a Business Insider article indicates that most of the  
21 money is spent either to circulate the petition on Change.org’s own site or for overhead. The rest  
22 becomes profit. “Change.org doesn’t donate the money raised through its record-breaking George  
23 Floyd petition — and some donors say they feel misled,” Business Insider, available at  
24 <https://www.businessinsider.com/change-org-george-floyd-donations-petition-keeps-money-2020->  
25 6. In other words, the company uses some of the money to pay itself to circulate the petition, and it  
26 pockets the rest.

27 13. As of June 10, Change.Org has taken down the donate button this petition, after several users  
28 realized that the donations were not going to Mr. Floyd’s family, the Black Lives Matter movement,

1 or even the purposes that Defendant indicated on the donation screen.

2 14. More than fifty former employees of Change.org wrote an open letter demanding that  
3 Change.org disclose how much money it raised through the petition at issue and donate that money  
4 to either Mr. Floyd’s family, Black Lives Matter, or related charities. See Former employees demand  
5 Change.org donate George Floyd petition money, News Info Park, available at  
6 [https://newsinfopark.com/economy/2020-06-09/article/former-employees-demand-change-org-](https://newsinfopark.com/economy/2020-06-09/article/former-employees-demand-change-org-donate-george-floyd-petition-money-66694/nip-web-desk-team/)  
7 [donate-george-floyd-petition-money-66694/nip-web-desk-team/](https://newsinfopark.com/economy/2020-06-09/article/former-employees-demand-change-org-donate-george-floyd-petition-money-66694/nip-web-desk-team/)

8 **CLASS ALLEGATIONS**

9 15. This nationwide class action is maintainable against the defendants pursuant to Rule 23 of the  
10 Federal Rules of Civil Procedure. Plaintiff seeks to represent the following class against defendant:

11 All individuals in the United States who donated to a petition including, but not limited  
12 to, the petition entitled “Justice for George Floyd” and available at the following url:  
13 [https://www.change.org/p/mayor-jacob-frey-justice-for-george-](https://www.change.org/p/mayor-jacob-frey-justice-for-george-floyd?source_location=discover_feed)  
14 [floyd?source\\_location=discover\\_feed](https://www.change.org/p/mayor-jacob-frey-justice-for-george-floyd?source_location=discover_feed). All employees of the Court and plaintiffs’  
15 counsel are excluded.

16 16. Pursuant to Rule 23(a)(1), the class is so numerous that joinder of all class members is  
17 impracticable. Defendant’s website states that seventeen million people have signed the petition, and  
18 a screen shot taken on June 4th (attached as Exhibit A), shows that more than 8.9 million people had  
19 either donated or shared the petition. A running scroll beside the donation button also showed  
20 numerous donors with many more continuously added. Thus, the number of people who donated to  
21 this petition is far too large for practicable joinder in a single suit.

22 17. Pursuant to Rule 23(a)(2), this case is predominated by questions of law and fact common to  
23 all class members, including whether the defendant used the money as it promised to.

24 18. Pursuant to Rule 23(a)(3), the claims of the named plaintiffs are typical of those of the class.  
25 Every member of the class donated to the “Justice for George Floyd” petition.

26 19. Pursuant to Rule 23(a)(4), the named plaintiffs will fairly and adequately represent the  
27 interests of the class. The named plaintiffs have no interest adverse to the interests of absent class  
28 members. The named plaintiffs have hired experienced class action plaintiff lawyers as class counsel,  
who will diligently and competently represent the interests of the class.

1 20. Pursuant to Rule 23(b), questions of law and fact common to all class members predominate  
2 over any questions affecting only individual class members. The claims of the named plaintiff, like  
3 those of all class members, arise out of conduct by the defendant to solicit donations, to promise to  
4 use those donations in specific ways, and to retain those donations as profit, affecting all class  
5 members in the same fashion. For these reasons, a class action is far superior to other available  
6 methods of adjudicating this controversy. Individual lawsuits would be inefficient and duplicative by  
7 comparison.

8 **CLAIM FOR RELIEF – BREACH OF CONTRACT**

9 21. Plaintiff incorporates by reference the factual allegations of Paragraphs 9-14.

10 22. Under California law, “the elements of a cause of action for breach of contract are (1) the  
11 existence of the contract, (2) plaintiff’s performance or excuse for nonperformance, (3) defendant’s  
12 breach, and (4) the resulting damages to the plaintiff.” Oasis West Realty, LLC v. Goldman, 250 P.3d  
13 1115, 1121 (Cal. 2011).

14 23. Plaintiff Sean Randall created a valid contract with Defendant Change.Org when he donated  
15 money to the “Justice for George Floyd” petition.

16 24. Plaintiff performed under that contract by completing the donation to the petition.

17 25. Defendant breached the contract by failing to use the money as it promised to do. Whereas  
18 Defendant promised to spend the donated money on billboards, circulation of the petition, and emails,  
19 it has been used for overhead and profit at Change.org itself.

20 **PRAYER FOR RELIEF**

21 Plaintiff respectfully prays for the following relief,

- 22 (A) An order certifying the above-described class pursuant to Federal Rule of Civil  
23 Procedure 23, with appropriate notice to absent class members;  
24 (B) An order appointing plaintiffs’ counsel as class counsel for the nationwide class;  
25 (C) A declaratory ruling that the defendants have engaged in the practices alleged herein  
26 in violation of law;  
27 (D) An order for an accounting of how Change.org utilizes its donations and an  
28 injunction requiring that Change.org be transparent about its use of donations in the

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future;  
(E) After a jury trial, an award of money damages to Plaintiff and the class;  
(F) Any further or different relief the Court may find appropriate.

**JURY DEMAND**

Plaintiffs demand trial by jury for all issues so triable.

DATED: June 11, 2020

  
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Robert Salgado