

FILED  
SUPERIOR COURT OF CALIFORNIA  
COUNTY OF RIVERSIDE

DEC 27 2019

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SUPERIOR COURT OF THE STATE OF CALIFORNIA  
FOR THE COUNTY OF RIVERSIDE

GOLDEN LADY, LLC  
Plaintiffs,

PHARMLABS COACHELLA  
VALLEY, LLC, a California limited  
liability company; PERRY  
JOHNSON LABORATORY  
ACCREDITATION, INC., a  
Michigan corporation; PERRY  
JOHNSON REGISTRARS, INC., a  
Michigan corporation; GREG  
MAGDOFF, a California individual;  
and DOES 1 through 20, inclusive,  
Defendants.

CASE NO. **PSC1909437**  
*Assigned for All Purposes to:*  
Dept.

Date Filed:  
Trial Date:

**COMPLAINT FOR DAMAGES AND  
DEMAND FOR JURY TRIAL**

1 COMES NOW, Plaintiff GOLDEN LADY, LLC, who makes this Complaint for  
2 Damages and Demand for Jury Trial, as follows:

3 **GENERAL ALLEGATIONS**

4 1. Plaintiff, GOLDEN LADY, LLC (hereafter "GOLDEN LADY") is, and at  
5 all times herein mentioned was, a limited liability company organized and existing under the  
6 laws of the State of California.

7 2. Defendant, PHARMLABS COACHELLA VALLEY (hereafter  
8 "PHARMLABS") is, and at all times herein mentioned was, a California limited liability  
9 company doing business at 48220 Jackson Street, Coachella, California. Further, on  
10 information and belief, Defendant GREG MAGDOFF was the managing member of  
11 PHARMLABS and, further, has personal liability for his own civil wrongs as asserted  
12 hereafter in this Complaint.

13 3. Defendant, PERRY JOHNSON LABORATORY ACCREDITATION, INC.  
14 (hereafter PJLA) is, and at all times herein mentioned was, a corporation organized and  
15 existing under the laws of State of Michigan. Further, at all times herein mentioned, said  
16 Defendant conducted business in all 50 states.

17 4. Defendant, PERRY JOHNSON REGISTRARS, INC. (hereafter "PJR", is, and  
18 at all times herein mentioned was, a corporation organized and existing under the laws of  
19 State of Michigan. Further, at all times herein mentioned, said Defendant conducted  
20 business in all 50 states.

21 5. Plaintiff is not aware of the true names and/or capacities of those entities or  
22 individuals sued herein as DOES 1 through 20 Plaintiffs will insert their true names and/or  
23 capacities when the same are ascertained.

24 6. Unless otherwise specified herein, each DOE defendant was the agent and  
25 employee of the remaining defendants, and in doing the things hereinafter mentioned, were at  
26 all times acting within the course and scope of that agency and employment.

27 7. Plaintiff, GOLDEN LADY, is, and at all times herein mentioned was, a  
28 cannabis manufacturer licensed by the State of California.

**COMPLAINT FOR DAMAGES AND DEMAND FOR JURY TRIAL**

1           8.     On information and belief, Defendant PHARMLABS was an accredited  
2 testing laboratory licensed by the State of California and purportedly was qualified to detect  
3 all material, including, but not limited to, pesticides in cannabis material as identified in  
4 16 Cal.Code Regulations, §§5715, et seq.

5           9.     On further information and belief, Defendant PHARMLABS was accredited as  
6 a competent and reliable testing laboratory of cannabis products by Defendants PJLA and  
7 PJR. Also, in connection with the relationship between the named defendants, Defendants  
8 PJLA, PJR, and DOES 1 through 20 were required by contract and law to regularly  
9 investigate, monitor, and/or audit PHARMLABS' testing of cannabis products for its  
10 customers.

11          10.    As a testing lab, Defendant PHARMLABS must obtain a certification from a  
12 Registrar as to the testing equipment used, the manner of testing, the calibration of the  
13 equipment on a daily basis, and the necessity of keeping daily records. On information and  
14 belief, Defendants PJAL, PJR, and DOES 1 through 20 did in fact certify, register and  
15 accredit Co-Defendant PHARMLABS as a testing laboratory purportedly qualifying to detect  
16 all material, including, but not limited to, pesticides in cannabis material as identified in  
17 16 Cal.Code Regulations, §§5715, et seq.

18          11.    Further, Defendants PJAL, PRA, and DOES 1 through 20, in the certification,  
19 accreditation, and registration process for testing laboratories such as PHARMLABS, were  
20 required to adhere to the standards of the International Organization of Standardization (ISO)  
21 and the International Electrotechnical Commission (IEC). In particular, as to  
22 PHARMLABS, ISO/IEC 17025:2017 (hereafter "ISO 17025") specified the general  
23 requirements for competence, impartiality, and consistent operation of its laboratories— i.e.  
24 All laboratories, including, but not limited to PHARMLABS, were evaluated regardless of  
25 the number of personnel pursuant to the standards and work practices enunciated in ISO  
26 17025.

27          12.    As part of its activities in the certification, accreditation and registration of  
28 PHARMLABS as a competent and reliable testing laboratory for cannabis products,

1 Defendants PJAL, PRA, and DOES 1 through 20 were required to ensure compliance with  
2 ISO 17025 standards by retaining an auditor company or individual to, among other things,  
3 conduct rigorous checks of PHARMLABS' testing equipment, the calibration and keeping  
4 daily records of the testing equipment, and to help investigate customer complaints in  
5 compliance with California law and pertinent regulations. At the present time, Plaintiff is not  
6 aware of the true identity of the auditor(s) retained by PJAL/ PRA to audit the same in  
7 connection with their certification, accreditation, and registration of Defendant  
8 PHARMLABS.

9 13. Further, at all times herein mentioned, Defendants PHARMLABS/ MAGDOFF  
10 held themselves out to the public as a competent, reliable, and certified laboratory that,  
11 among other things, could and would detect the presence of pesticides in cannabis products  
12 ultimately sold to members of the general public. In fact, among other things,  
13 PHARMLABS advertised and marketed as follows: "ALWAYS ACCURATE,  
14 AFFORDABLE, AND FAST CANNABIS LAB TESTING AND ANALYSIS...PharmLabs  
15 provides the cannabis community and beyond with laboratory testing and analytic services to  
16 ensure access to safe cannabis products."

17 14. Plaintiff GOLDEN LADY relied on the advertising and marketing of  
18 PHARMLABS by providing its cannabis products for testing on at least four occasions  
19 within the past two years. More specifically, GOLDEN LADY provided PHARMLABS  
20 cannabis on or about January 26, 2018 (labeled Test Sample 1021) and, again, on or about  
21 March 24, 2018 (labeled Test Sample 1462). Prior to PHARMLABS' analysis of Test  
22 Sample 1021, GOLDEN LADY's supplier of the cannabis from which the 1462 sample was  
23 obtained had also utilized Defendant PHARMLABS testing facility and, on that prior  
24 occasion, the cannabis product from which the 1462 sample was derived also had been  
25 determined to be pesticide-free by Defendant PHARMLABS.

26 15. On or about February 1, 2018, PHARMLABS provided GOLDEN LADY with  
27 a Certificate of Analysis showing no pesticides were detected in Test Sample 1021. On or  
28 about May 4, 2018, PHARMLABS provided GOLDEN LADY with a Certificate of Analysis

1 showing no pesticides were detected in Sample 1462.

2 16. In reliance upon the testing and analysis provided by PHARMLABS for Test  
3 Sample 1021 and Test Sample 1462, GOLDEN LADY had the distillate approved as  
4 pesticide-free infused into its branded cartridge pens and ultimately provided them to a  
5 distributor to fulfill in excess of 2,000 preorders.

6 17. Because California law changed and required distributors to also test cannabis  
7 product for pesticide effective July 1, 2018, GOLDEN LADY's distributor also had the  
8 products tested by another laboratory and discovered that the results for both Test Samples  
9 1021 and 1462 were vastly different in connection with the presence of prohibited pesticides.  
10 In particular, the test results by the distributor's laboratory on Certificate of Analysis 1021  
11 detected excessive amounts of Chlordane, a Category I Residual Pesticide, which was not, as  
12 mentioned, detected by PHARMLABS. Additionally, the distributor's test detected  
13 excessive levels of three Category II Residual Pesticides for which PHARMLABS had not  
14 tested. Further, the test results by the distributor's laboratory on Certificate of Analysis 1462  
15 detected excessive levels of Bifenthrin and Myclobutanil, both Category II Residual  
16 Pesticides that PHARMLABS tested for but failed to detect. With respect to Sample 1462,  
17 as previously mentioned herein, Defendant PHARMLABS had tested that cannabis for  
18 pesticides on two separate occasions—the first by Plaintiff's supplier (Mojave Jane) and the  
19 second on sample 1462 by Plaintiff.

20 18. By the time that GOLDEN LADY had received the failed test results of its  
21 distributor's laboratory, it was impossible for GOLDEN LADY to remediate the  
22 contaminated distillate because it had already been inserted into cartridges and/or the entire  
23 cannabis product had been contaminated. Had PHARMLABS detected the existence of  
24 pesticides in Test Samples 1021 and 1462, however, GOLDEN LADY would have had the  
25 opportunity to remediate the contaminated batches, retest for compliance, and then infuse its  
26 cartridges with code-compliant distillate that was safe for users in the general public; or, in  
27 the alternative, Plaintiff might have been able to obtain a refund from the supplier of the  
28 product. Instead, GOLDEN LADY was forced to destroy not only the contaminated batches

1 of cannabis material, but also had to destroy the branded cartridges it marketed for sale as  
2 well.

3 19. In February 2019, GOLDEN LADY made a written demand to  
4 PHARMLABS/MAGDOFF to preserve and/or provide the following materials: (a) all data  
5 relating to certificates of analysis numbers 1021 and 1462, including chromatograms and  
6 data packets; (b) all equipment used to test the samples identified in certificates of analysis  
7 numbers 1021 and 1462; (c) all standard operating procedures in effect from January 2018  
8 through March 2018; (d) all communications relating to GOLDEN LADY, LLC, and  
9 certificates of analysis 1021 and 1462; and, all investigations and complaint relating to false  
10 or inaccurate results produced by PHARMLABS and/or its affiliate companies.

11 20. Later in February, 2019, PHARMLABS responded to GOLDEN LADY's  
12 earlier demand as follows: it refused to provide its datapacks, chromataograms, and standard  
13 operating procedures unless GOLDEN LADY would provide the same from the distributor's  
14 laboratory.

15 21. On information and belief, PHARMLABS/ MAGDOFF violated the absolute  
16 requirement of the ISO 17025 standard by refusing to provide the data packs involved in its  
17 testing of Test Samples 1021 and 1462.

18  
19 **FIRST CAUSE OF ACTION**

20 **(Negligence— Brought By Plaintiff GOLDEN LADY, LLC**  
21 **Against Defendants PHARMLABS COACHELLA VALLEY**  
22 **LLC, GREG MAGDOFF, And DOES 1 Through 20, Inclusive)**

23 22. Plaintiff realleges and incorporates herein those matters contained in  
24 paragraphs 1 through 21 as though fully set forth.

25 23. At all times herein mentioned, the named Defendants in this cause of action  
26 held themselves out as a reliable, competent, certificated, and accredited testing facility for  
27 cannabis-infused products. Further, along with its certification and accreditation, these  
28 named Defendants publicly represented themselves as having and maintaining the

**COMPLAINT FOR DAMAGES AND DEMAND FOR JURY TRIAL**

1 appropriate equipment and standard operating procedures for a facility that tests cannabis  
2 products meant for distribution, marketing, and sale to users in the general public. Further,  
3 these named Defendants, by the fact of doing business in California, expressly or impliedly  
4 represented that they were aware and knowledgeable of the pertinent California laws and  
5 regulations pertaining to the testing of cannabis products for harmful pesticides. Further,  
6 these named Defendants in effect expressly and impliedly represented or warranted they  
7 adhered to the laboratory standardization requirements of ISO 17025.

8 24. The obligations imposed by law on these named Defendants created a duty of  
9 due care to Plaintiff and also to members of the general public who would ultimately use  
10 Plaintiff's distributed cannabis-infused pens and cartridges.

11 25. These named Defendants in this cause of action negligently breached the  
12 aforesaid duty of due care to Plaintiff to issue accurate, lawful, and appropriate certificates of  
13 analysis as to the test samples submitted by Plaintiff to them as alleged hereinabove. This  
14 negligent breach of its duty caused Plaintiff the hereinafter described injuries and damages.

15 26. As a direct result of the aforesaid negligence by the named Defendants in this  
16 cause of action, Plaintiff has sustained, and will continue to sustain for a period of time in the  
17 future, compensatory damages in an amount according to proof at the trial of this action.

18  
19 **SECOND CAUSE OF ACTION**

20 **(Breach of the Implied Covenant of Good Faith and Fair**

21 **Dealing— Brought By Plaintiff GOLDEN LADY, LLC**

22 **Against Defendants PHARMLABS COACHELLA VALLEY**

23 **LLC, GREG MAGDOFF, And DOES 1 Through 20, Inclusive)**

24 27. Plaintiff realleges and incorporates herein those matters contained in  
25 paragraphs 1 through 26 as though fully set forth.

26 28. Into every contract in the State of California, whether express or implied or  
27 oral or written, there exists an implied covenant of good faith and fair dealing in which all  
28 parties agree to deal with each other honestly, fairly, and in good faith, so as to not destroy

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1 the right of the other party or parties to receive the benefits of the contract.

2 29. The named Defendants in this cause action breached the implied covenant of  
3 good faith and fair dealing as to their contract with Plaintiff in that, among other things, the  
4 following facts appear: (a) they did not have and/or use the appropriate testing equipment to  
5 determine the presence of pesticides in cannabis-infused products submitted to them for  
6 testing by their clients; (b) they did not properly calibrate their testing equipment on a regular  
7 basis as required by California law and/or ISO 17025 standardization requirements; (c) they  
8 did not maintain appropriate records of every test performed, the equipment used on each  
9 test, and the test results; (d) they did not have or utilize the appropriate trained personnel in  
10 conducting tests for pesticides in cannabis-infused products; (e) they did not have the  
11 appropriate controls in place to review complaints of “mal-testing” or deficient testing, such  
12 as those complaints registered by Plaintiff in this action; and/or (f) they were not fully  
13 knowledgeable of California law on laboratory testing and/or aware of California law on  
14 quality assurance regarding cannabis products ultimately marketed and sold to the public.

15 30. As a direct result of the aforesaid breach of the implied covenant of good faith  
16 and fair dealing in connection with the contract in place with Plaintiff, which breach was  
17 committed as stated aforesaid in this Complaint, Plaintiff has sustained, and will continue to  
18 sustain for a period of time in the future, compensatory damages in an amount according to  
19 proof at the trial of this action.

20  
21 **THIRD CAUSE OF ACTION**

22 **(Fraud— Intentional Misrepresentation of Material Fact— Brought By**  
23 **Plaintiff GOLDEN LADY, LLC Against Defendants PHARMLABS**  
24 **COACHELLA VALLEY LLC, GREG MAGDOFF, And DOES 1**  
25 **Through 20, Inclusive)**

26 31. Plaintiff realleges and incorporates herein those matters contained in  
27 paragraphs 1 through 30 as though fully set forth.

28 32. At all times herein mentioned, Defendants PHARMLABS/ MAGDOFF

**COMPLAINT FOR DAMAGES AND DEMAND FOR JURY TRIAL**



1 intentionally held themselves out to the public as a competent, reliable, and certified  
2 laboratory that, among other things, could and would detect the presence of pesticides in  
3 cannabis products ultimately sold to members of the general public. In fact, among other  
4 things, PHARMLABS advertised and marketed as follows: “ALWAYS ACCURATE,  
5 AFFORDABLE, AND FAST CANNABIS LAB TESTING AND ANALYSIS...PharmLabs  
6 provides the cannabis community and beyond with laboratory testing and analytic services to  
7 ensure access to safe cannabis products.”

8 33. These representations of material fact were in fact false and were known to be  
9 false when made. In fact, PHARMLABS/ MAGDOFF knew that their testing equipment  
10 was not effective in detecting pesticides in cannabis product, and/ or knew that the testing  
11 equipment was not sufficiently calibrated on a regular basis so as to detect pesticides in  
12 cannabis product in compliance with state law. On information and belief, PHARMLABS/  
13 MAGDOFF also knew that its affiliate companies, which used the same testing equipment as  
14 in its Coachella facility, had similar complaints as Plaintiff from its customers in the cannabis  
15 business, and had issues with the State of California in connection with their licenses to  
16 operate a testing facility to determine the presence or absence of banned pesticide substances  
17 in testing samples.

18 34. Plaintiff GOLDEN LADY relied on the advertising and marketing of  
19 PHARMLABS by providing its cannabis products for testing on at least four occasions  
20 within the past two years. More specifically, GOLDEN LADY provided PHARMLABS  
21 cannabis on or about January 26, 2018 (labeled Test Sample 1021) and, again, on or about  
22 March 24, 2018 (labeled Test Sample 1462).

23 35. On or about February 1, 2018, PHARMLABS provided GOLDEN LADY with  
24 a Certificate of Analysis showing no pesticides were detected in Test Sample 1021. On or  
25 about May 4, 2018, PHARMLABS provided GOLDEN LADY with a Certificate of Analysis  
26 showing no pesticides were detected in Sample 1462.

27 36. In justifiable reliance on the aforesaid representations of material fact by the  
28 named Defendants in this cause of action, and upon the testing and analysis provided by

1 PHARMLABS for Test Sample 1021 and Test Sample 1462, GOLDEN LADY infused the  
2 PHARMLABS distillate into its branded cartridge pens and provided them to a distributor to  
3 fulfill in excess of 2,000 preorders.

4 37. GOLDEN LADY's distributor, however, had the products tested by another  
5 laboratory and discovered that the results for both Test Samples 1021 and 1462 were vastly  
6 different in connection with the presence of prohibited pesticides. In particular, the test  
7 results by the other laboratory on Certificate of Analysis 1021 detected excessive amounts of  
8 Chlor dane, a Category I Residual Pesticide, which was not, as mentioned, detected by  
9 PHARMLABS. Additionally, the new test detected excessive levels of three Category II  
10 Residual Pesticides for which PHARMLABS had no tested. Further, the test results by the  
11 other laboratory on Certificate of Analysis 1462 detected excessive levels of Bifenthrin and  
12 Myclobutanil, both Category II Residual Pesticides that PHARMLABS tested for but failed  
13 to detect.

14 38. By the time that GOLDEN LADY had received the failed test results of its  
15 distributor's laboratory, it was impossible for GOLDEN LADY to remediate the  
16 contaminated distillate because it had already been inserted into cartridges. Had  
17 PHARMLABS detected the existence of pesticides in Test Samples 1021 and 1462, however,  
18 GOLDEN LADY would have had the opportunity to remediate the contaminated batches,  
19 retest for compliance, and then infuse its cartridges with code-compliant distillate that was  
20 safe for users in the general public. Instead, GOLDEN LADY was forced to destroy not only  
21 the contaminated batches of cannabis material, but also had to destroy the branded cartridges  
22 it marketed for sale as well.

23 39. In February 2019, GOLDEN LADY made a written demand to  
24 PHARMLABS/MAGDOFF to preserve and/or provide the following materials: (a) all data  
25 relating to certificates of analysis numbers 1021 and 1462, including chromatograms and  
26 data packets; (b) all equipment used to test the samples identified in certificates of analysis  
27 numbers 1021 and 1462; (c) all standard operating procedures in effect from January 2018  
28 through March 2018; (d) all communications relating to GOLDEN LADY, LLC, and

1 certificates of analysis 1021 and 1462; and, all investigations and complaint relating to false  
2 or inaccurate results produced by PHARMLABS and/or its affiliate companies.

3 40. Later in February, 2019, PHARMLABS responded to GOLDEN LADY's  
4 earlier demand as follows: it refused to provide its datapacks, chromatograms, and standard  
5 operating procedures unless GOLDEN LADY would provide the same from the distributor's  
6 laboratory.

7 41. On information and belief, PHARMLABS/ MAGDOFF violated the absolute  
8 requirement of the ISO 17025 standard by refusing to provide the data packs involved in its  
9 testing of Test Samples 1021 and 1462.

10 42. As a direct result of the aforesaid misrepresentations of material fact by the  
11 named Defendants in this cause of action, Plaintiff justifiably relied to its detriment in having  
12 the same cannabis product tested in Samples 1021 and 1462 infused into its cartridges and  
13 pens for distribution, marketing, and sale to its customers who had already contracted with  
14 Plaintiff. Plaintiff, however, did not discover that the named Defendants in this cause of  
15 action had intentionally misrepresented the nature and extent of their testing capabilities  
16 insofar as exposing the existence of banned pesticides until it was too late to remediate the  
17 cannabis product and cartridges and pens. Further, Plaintiff was essentially a start-up  
18 company in the time period of 2017-2018 and, as a result of the failed orders described  
19 herein, lost customers and seed money investment, all to their detriment of loss profits in an  
20 amount according to proof at the trial of this action.

21 43. The aforesaid conduct of the named Defendants in this cause of action was  
22 intentional, unlawful, malicious, oppressive, and despicable, and was designed to injure  
23 Plaintiff and, perhaps, unknowing consumers of Plaintiff's cannabis-infused products.  
24 Plaintiff MAGDOFF was the primary policy-making individual manager who was  
25 individually responsible for the aforesaid false representations of accuracy, competency, and  
26 reliability of PHARMLABS, and therefore both PHARMLABS and MAGDOFF should pay  
27 punitive damages to Plaintiff in an amount according to proof at the trial of this action.

28

1 **FOURTH CAUSE OF ACTION**

2 **(Fraud— Concealment— Brought By Plaintiff GOLDEN LADY, LLC**  
3 **Against Defendants PHARMLABS COACHELLA VALLEY LLC, GREG**  
4 **MAGDOFF, And DOES 1 Through 20, Inclusive)**

5 44. Plaintiff realleges and incorporates herein those matters contained in  
6 paragraphs 1 through 43 as though fully set forth.

7 45. At all times herein mentioned, Defendants PHARMLABS/ MAGDOFF  
8 intentionally held themselves out to the public as a competent, reliable, and certified  
9 laboratory that, among other things, could and would detect the presence of pesticides in  
10 cannabis products ultimately sold to members of the general public. In fact, among other  
11 things, PHARMLABS advertised and marketed as follows: “ALWAYS ACCURATE,  
12 AFFORDABLE, AND FAST CANNABIS LAB TESTING AND ANALYSIS...PharmLabs  
13 provides the cannabis community and beyond with laboratory testing and analytic services to  
14 ensure access to safe cannabis products.”

15 46. These representations of material fact were in fact false and were known to be  
16 false when made. In fact, PHARMLABS/ MAGDOFF knew that their testing equipment  
17 was not effective in detecting pesticides in cannabis product, and/ or knew that the testing  
18 equipment was not sufficiently calibrated on a regular basis so as to detect pesticides in  
19 cannabis product in compliance with state law. On information and belief, PHARMLABS/  
20 MAGDOFF also knew that its affiliate companies, which used the same testing equipment as  
21 in its Coachella facility, had similar complaints as Plaintiff from its customers in the cannabis  
22 business, and had issues with the State of California in connection with their licenses to  
23 operate a testing facility to determine the presence or absence of banned pesticide substances  
24 in testing samples. At all times herein mentioned, the named Defendants in this cause of  
25 actions intentionally concealed these facts from Plaintiff before Plaintiff submitted samples  
26 1021 and 1462 for testing.

27 47. Plaintiff GOLDEN LADY relied on the advertising and marketing of  
28 PHARMLABS by providing its cannabis products for testing on at least four occasions

**COMPLAINT FOR DAMAGES AND DEMAND FOR JURY TRIAL**

1 within the past two years. More specifically, GOLDEN LADY provided PHARMLABS  
2 cannabis on or about January 26, 2018 (labeled Test Sample 1021) and, again, on or about  
3 March 24, 2018 (labeled Test Sample 1462).

4 48. On or about February 1, 2018, PHARMLABS provided GOLDEN LADY with  
5 a Certificate of Analysis showing no pesticides were detected in Test Sample 1021. On or  
6 about May 4, 2018, PHARMLABS provided GOLDEN LADY with a Certificate of Analysis  
7 showing no pesticides were detected in Sample 1462.

8 49. In justifiable reliance on the aforesaid representations of material fact by the  
9 named Defendants in this cause of action, and upon the testing and analysis provided by  
10 PHARMLABS for Test Sample 1021 and Test Sample 1462, GOLDEN LADY infused the  
11 PHARMLABS distillate into its branded cartridge pens and provided them to a distributor to  
12 fulfill in excess of 2,000 preorders.

13 50. GOLDEN LADY's distributor, however, had the products tested by another  
14 laboratory and discovered that the results for both Test Samples 1021 and 1462 were vastly  
15 different in connection with the presence of prohibited pesticides. In particular, the test  
16 results by the other laboratory on Certificate of Analysis 1021 detected excessive amounts of  
17 Chlordane, a Category I Residual Pesticide, which was not, as mentioned, detected by  
18 PHARMLABS. Additionally, the new test detected excessive levels of three Category II  
19 Residual Pesticides for which PHARMLABS had no tested. Further, the test results by the  
20 other laboratory on Certificate of Analysis 1462 detected excessive levels of Bifenthrin and  
21 Myclobutanil, both Category II Residual Pesticides that PHARMLABS tested for but failed  
22 to detect.

23 51. By the time that GOLDEN LADY had received the failed test results of its  
24 distributor's laboratory, it was impossible for GOLDEN LADY to remediate the  
25 contaminated distillate because it had already been inserted into cartridges. Had  
26 PHARMLABS detected the existence of pesticides in Test Samples 1021 and 1462, however,  
27 GOLDEN LADY would have had the opportunity to remediate the contaminated batches,  
28 retest for compliance, and then infuse its cartridges with code-compliant distillate that was

1 safe for users in the general public. Instead, GOLDEN LADY was forced to destroy not only  
2 the contaminated batches of cannabis material, but also had to destroy the branded cartridges  
3 it marketed for sale as well.

4 52. In February 2019, GOLDEN LADY made a written demand to  
5 PHARMLABS/MAGDOFF to preserve and/or provide the following materials: (a) all data  
6 relating to certificates of analysis numbers 1021 and 1462, including chromatograms and  
7 data packets; (b) all equipment used to test the samples identified in certificates of analysis  
8 numbers 1021 and 1462; (c) all standard operating procedures in effect from January 2018  
9 through March 2018; (d) all communications relating to GOLDEN LADY, LLC, and  
10 certificates of analysis 1021 and 1462; and, all investigations and complaint relating to false  
11 or inaccurate results produced by PHARMLABS and/or its affiliate companies.

12 53. Later in February, 2019, PHARMLABS responded to GOLDEN LADY's  
13 earlier demand as follows: it refused to provide its datapacks, chromataograms, and standard  
14 operating procedures unless GOLDEN LADY would provide the same from the distributor's  
15 laboratory.

16 54. On information and belief, PHARMLABS/ MAGDOFF violated the absolute  
17 requirement of the ISO 17025 standard by refusing to provide the data packs involved in its  
18 testing of Test Samples 1021 and 1462.

19 55. As a direct result of the aforesaid misrepresentations of material fact by the  
20 named Defendants in this cause of action, Plaintiff justifiably relied to its detriment in having  
21 the same cannabis product tested in Samples 1021 and 1462 infused into its cartridges and  
22 pens for distribution, marketing, and sale to its customers who had already contracted with  
23 Plaintiff. Plaintiff, however, did not discover that the named Defendants in this cause of  
24 action had intentionally misrepresented the nature and extent of their testing capabilities  
25 insofar as exposing the existence of banned pesticides until it was too late to remediate the  
26 cannabis product and cartridges and pens. Further, Plaintiff was essentially a start-up  
27 company in the time period of 2017-2018 and, as a result of the failed orders described  
28 herein, lost customers and seed money investment, all to their detriment of loss profits in an

1 amount according to proof at the trial of this action.

2 56. The aforesaid conduct of the named Defendants in this cause of action was  
3 intentional, unlawful, malicious, oppressive, and despicable, and was designed to injure  
4 Plaintiff and, perhaps, unknowing consumers of Plaintiff's cannabis-infused products.  
5 Plaintiff MAGDOFF was the primary policy-making individual manager who was  
6 individually responsible for the aforesaid false representations of accuracy, competency, and  
7 reliability of PHARMLABS, as well as their intentional concealment of the true facts, and  
8 therefore both PHARMLABS and MAGDOFF should pay punitive damages to Plaintiff in  
9 an amount according to proof at the trial of this action.

10  
11 **FIFTH CAUSE OF ACTION**

12 **(Negligent Hiring/ Supervision— Brought By Plaintiff GOLDEN LADY,**  
13 **LLC Against Defendants PERRY JOHNSON LABORATORY**  
14 **ACCREDITATION, INC., a Michigan corporation; PERRY**  
15 **JOHNSON REGISTRARS, INC., a Michigan corporation,**  
16 **and DOES 1 Through 20, Inclusive)**

17 57. Plaintiff realleges and incorporates herein those matters contained in  
18 paragraphs 1 through 21 of the General Allegations, and paragraphs 23 through 26 of the  
19 First Cause of Action, as though fully set forth herein.

20 58. On information and belief, Co-Defendant MAGDOFF organized  
21 PHARMLABS into a California limited liability company in 2014. Among other things,  
22 PHARMLABS was organized for the purpose of providing testing services for cannabis-  
23 infused products to its customers.

24 59. On November 8, 2016, California voters approved Ballot Proposition 64,  
25 otherwise known as The Adult Use of Marijuana Act. Prior to the passage of Proposition 64,  
26 California voters had approved Proposition 2015 in 1996, otherwise known as "The  
27 Compassionate Use" Act for medical marijuana.

28 60. On information and belief, on an unknown date, the named Defendants in this

**COMPLAINT FOR DAMAGES AND DEMAND FOR JURY TRIAL**

1 cause of action certified, registered, and accredited PHARMLABS as a competent and  
2 reliable testing facility for cannabis products. As part of the certification/ accreditation  
3 process, the named Defendants in this cause of action were required to monitor  
4 PHARMLABS through an auditing process on a regular basis. On further information and  
5 belief, the named Defendants in this action did hire an auditing company to, among other  
6 things, regularly monitor PHARMLABS testing equipment and testing processes, regularly  
7 monitor the keeping and maintenance of PHARMLAB's equipment calibration and the  
8 keeping of daily records, the preservation of data packs and testing results, and to conduct  
9 investigation audits for customer complaints and by the Bureau of Cannabis Control in the  
10 State of California. The identity of the auditing company so retained by the named  
11 Defendants in this cause of action is currently unknown to Plaintiff.

12         61. At all times herein mentioned, the named Defendants in this cause of action  
13 had a duty to Co-Defendants PHARMLABS/ MAGDOFF, to the customers of these co-  
14 defendants (such as Plaintiff herein), and to members of the general public to exercise due  
15 care in their selection of the auditing company, in the training of the auditing company  
16 selected, and in the supervision of the auditing company selected, to ensure that its  
17 certification and accreditation of said co-defendants was in compliance with California law  
18 and ISO 17025 requirements.

19         62. Further, based on the other allegations in this Complaint incorporated herein,  
20 the named Defendants in this cause of action negligently breached this duty of due care in the  
21 selection, training, monitoring, and supervision of the auditing company that was required to  
22 perform regular audits of the testing facilities, testing equipment, testing practices, and  
23 record-keeping requirements of Co-Defendants PHARMLABS/ MAGDOFF.

24         63. As a direct result of the aforesaid negligence, Plaintiff has sustained, and will  
25 continue to sustain for a period of time in the future, compensatory damages in an amount  
26 according to proof at the trial of this action.

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WHEREFORE, Plaintiff prays for the following relief:

- 1. For compensatory damages in an amount according to proof on the First, Second, and Fifth causes of action.
- 2. For lost profits in the Third and Fourth causes of action.
- 3. For punitive damages in the Third and Fourth causes of action.
- 4. For costs of the suit herein incurred.
- 5. For such other and further relief as this court may deem proper and just.

Dated: December 27, 2019

LAW OFFICES OF JOEL W. BARUCH, PC

By Joel Baruch

Joel W. Baruch, Counsel for Plaintiff

**DEMAND FOR JURY TRIAL**

- 1. Plaintiff herein demands a trial by jury.

Dated: December 27, 2019

LAW OFFICES OF JOEL W. BARUCH, PC

By Joel Baruch

Joel W. Baruch, Counsel for Plaintiff