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3	E-mail: shoting@kelleranderle.com 18300 Von Karman Avenue, Suite 930	County of Orange <b>04/14/2017</b> at 11:02:40 AM		
4 5	Irvine, California 92612-1057 Telephone: (949) 476-8700 Facsimile: (949) 476-0900	Clerk of the Superior Court By Sarah Loose,Deputy Clerk		
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9	Attorneys for Plaintiffs CashCall, Inc., J. Paul Reddam, and WS Funding, LLC			
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12	SUPERIOR COURT OF THE STATE OF CALIFORNIA			
13	COUNTY OF ORANGE			
14				
15	CASHCALL, INC., a California corporation; J. PAUL REDDAM, an individual; and WS	CASE NO. 30-2017-00914968-CU-NP-CXC		
16	FUNDING, LLC, a California limited	COMPLAINT Judge William Claster		
17	liability company,	1. LEGAL MALPRACTICE 2. BREACH OF CONTRACT		
18	Plaintiffs,	3. BREACH OF FIDUCIARY DUTY		
19	VS.	JURY TRIAL DEMANDED		
20	KATTEN MUCHIN ROSENMAN LLP; an			
21	Illinois limited liability partnership; CLAUDIA CALLAWAY, an individual; and			
22	DOES 1 through 50, inclusive,			
23	Defendants.			
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COMPLAINT

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Plaintiffs CashCall, Inc., J. Paul Reddam, and WS Funding, LLC (collectively, "Plaintiffs") allege the following against the Defendants Katten Muchin Rosenman LLP, Claudia Callaway, and Does 1 through 50 (collectively, "Defendants"):

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#### I. **INTRODUCTION**

- 1. This lawsuit arises from negligent advice and other legal services provided by an incompetent attorney and her law firm. Defendants' malpractice destroyed an \$870 million consumer lending program, harmed Plaintiffs' other successful businesses, tarnished Plaintiffs' business reputation, and caused Plaintiffs to suffer hundreds of millions of dollars in damages.
- 2. Plaintiffs built a nationwide consumer lending program based on Defendants' negligent representations that Native American laws, rather than federal and state laws, would govern direct consumer loans consummated on a reservation and then assigned to Plaintiffs.
- 3. Defendants breached their duties of care and loyalty to Plaintiffs. They failed to investigate and ignored critical facts and controlling law, failed to identify and disclose material risks, and provided Plaintiffs with deeply flawed legal analysis. Defendants provided negligent professional advice and representations to Plaintiffs, knowing that they would be reasonably relied upon by Plaintiffs and Plaintiffs' funding sources.
- 4. As a direct result of Defendants' malpractice, breach of contract, and breach of fiduciary duties, Plaintiffs have been subject to multiple judgments across the United States, continue to face litigation and regulatory proceedings, have been deprived of legal defenses and other recourse, and have incurred hundreds of thousands of dollars in legal fees defending against suits and regulatory investigations. Although Defendants consistently and vigorously represented to Plaintiffs and Plaintiffs' funding sources that neither state nor federal law applied to consumer loans acquired by Plaintiffs from a tribal lender, courts have universally concluded that both state and federal law do control, and that the loans acquired by Plaintiffs were unlawful.
- 5. After Defendants became aware of their exposure resulting from their substandard legal advice, Defendants disavowed their own advice and representations, blamed Plaintiffs for Defendants' own reckless and careless work, and violated their duty of loyalty, causing further

Plaintiffs have caused Plaintiffs to suffer more than \$500 million in damages in the form of civil judgments, regulatory fines and penalties, restitution, unrecoverable loans, lost interest, the reduction in the value of their businesses, lost business opportunities, attorneys' fees, and litigation expenses. Plaintiffs' damages resulting from Defendants' acts continue to increase to this day.

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## II. PARTIES

- 7. Plaintiff CashCall, Inc. ("CashCall") is a California corporation located at 1 City Boulevard West, Suite 1000, City of Orange, State of California.
- 8. Plaintiff J. Paul Reddam ("Reddam") is an individual residing in Orange County, California. Reddam is the chief executive officer, president, and sole owner of CashCall.
- 9. Plaintiff WS Funding, LLC ("WS Funding") is a California limited liability company domiciled in Orange County, California and is a wholly owned subsidiary of CashCall. Based on advice from Defendants, Reddam and CashCall formed WS Funding for the purpose of purchasing loans from Western Sky Financial, LLC ("Western Sky"), a South Dakota limited liability company domiciled on the Cheyenne River Sioux Indian Reservation in South Dakota.
- 10. Defendant Katten Muchin Rosenman LLP ("Katten") is a limited liability partnership engaged in the practice of law, headquartered in Chicago, Illinois. Katten is a law firm that has more than 600 lawyers in thirteen offices in the United States, the United Kingdom, and China.
  - 11. Defendant Claudia Callaway ("Callaway") is an individual who, upon information

- 12. The true names and capacities of defendants Does 1 through 50, inclusive, whether individual, corporate, associate or otherwise, are not known to plaintiffs, who therefore sue said defendants by such fictitious names. Plaintiffs will ask leave of court to amend this Complaint to show their true names and capacities when the same have been ascertained.
- 13. Plaintiffs are informed and believe, and thereon allege, that Katten, Callaway, and each of the Defendants designated as Does 1 through 50, inclusive: (1) are legally responsible in some manner for the events and happenings herein referred to and caused the injuries and damages to Plaintiffs herein alleged; and (2) were, in some manner or fashion, by contract or otherwise, the successor, assignee, joint venturer, co-venturer, partner, or were otherwise involved with the other Defendants in the wrongdoing alleged herein, and by virtue of such capacity, assumed the obligations herein owed by the Defendants to Plaintiffs, thereby rendering them liable and responsible on the facts alleged herein for all the damages sought.
- 14. Plaintiffs are informed and believe, and thereon allege, that at all relevant times, each Defendant was the agent and/or employee of each of the remaining Defendants, and in doing the things herein alleged, each Defendant was acting within the course and scope of his or her authority as such agent and/or employee and with the permission and consent of the other Defendants, and each of them.

#### III. JURISDICTION AND VENUE

15. This Court has jurisdiction over the subject matter of this action, and venue is proper in this Court, because many of the events giving rise to Plaintiffs' injuries took place in Orange County, and because Plaintiffs were at all times relevant domiciled in Orange County. Plaintiffs thereby were injured in Orange County, and Defendants knew or should have known this at all relevant times.

other states nationwide. Dan Baren ("Baren"), CashCall's general counsel, contacted Callaway

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in December 2005.

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At that time, Callaway presented herself to CashCall and Reddam as an expert in

- 22. When Callaway joined Katten in July 2009, Katten boasted in a press release that Callaway was a nationally recognized consumer financial services lawyer who focused on, among other things, federal lending and debt collection laws, federal and state unfair and deceptive trade practices laws, the laws controlling consumer arbitration agreements, and state usury and consumer protection laws. Callaway has served as chair of Katten's Consumer Finance Litigation Group and co-chair of the Class Action and Multidistrict Litigation practice.
- 23. In July 2009 and thereafter, Katten presented itself to CashCall and Reddam and continues to present itself to the public and clients to this day as a major law firm rich in expertise in consumer lending and the consumer finance industry. On its website, Katten states:

Katten is also at the forefront in assisting clients in the development of consumer financial products and in bringing multiple innovative services to market. With extensive experience in corporate, banking, regulatory and tax law and a thorough, real-time understanding of the regulations and consumer protection laws that affect consumer lenders, our Consumer Finance Litigation team guides clients through the state and federal regulatory framework that surrounds them.

24. Based on Katten and Callaway's representations regarding their expertise and experience, Plaintiffs retained Defendants as their counsel, trusted Defendants' legal advice, and believed that Defendants' advice and other services would meet the standard of due care.

## b. The "Bank Model" of Consumer Lending.

25. When they first came into contact on Merrill Lynch's recommendation in December 2005, Baren and Callaway discussed what is known in the lending industry as the "Bank Model" for direct consumer lending. Under the Bank Model, a consumer lending

- 26. Consumer loans such as those purchased by CashCall are not secured by collateral. By not requiring collateral, a lending company such as CashCall makes it possible for people without substantial assets to obtain loans, but it also increases the risk that loans will not be repaid in full. This risk requires the lending company to charge interest rates that are higher than secured loans.
- 27. Callaway told Baren that she had represented numerous unsecured consumer lending companies and had previously arranged "bank partnerships" between other consumer lenders and state-chartered banks.
- 28. On December 12, 2005, Callaway met with Baren at CashCall's Orange County office. Callaway explained the Bank Model and informed Baren that she had several state-chartered banks in mind as potential partners for CashCall.
- 29. During the following months, Callaway introduced CashCall to potential bank partners and shared with Baren a model participation agreement based on forms she had prepared for other clients. In the first half of 2006, Callaway worked with CashCall to develop and implement the Bank Model and create a national direct lending platform for CashCall. This work included providing regulatory advice to CashCall. CashCall ultimately decided to partner with two banks suggested by Callaway.
- 30. First, in August 2006, CashCall launched a national lending program with First Bank & Trust of Milbank (South Dakota) ("FBT"), which had been introduced to CashCall by Callaway. Out-of-state consumer loan applications were received by CashCall, which sent the completed applications to FBT. FBT then underwrote and funded the loans from South Dakota, complying with South Dakota law governing interest rates and other lending terms. Three days after funding, FBT sold the loans to CashCall.

- 31. In October 2006, Callaway referred Baren to Alonzo Primus, the president of First Bank of Delaware ("FBD"). She told Baren that FBD had more sophistication in consumer lending and might be a better partner for CashCall.
- 32. Accordingly, in November 2006, with Callaway's assistance, CashCall negotiated a "bank partnership" with FBD. Callaway represented and advised CashCall in securing regulatory approval for the partnership with FBD.
- 33. CashCall became increasingly reliant on Callaway for her special expertise in direct consumer lending and her knowledge of CashCall's business. The relationship deepened throughout 2007 and into 2008 as CashCall began forwarding to Callaway almost all of the company's litigation. Callaway was CashCall's trusted advisor.
- 34. The Bank Model was widely adopted in the United States by many direct consumer lenders. CashCall's use of the Bank Model was successful.
- 35. The financial crisis of 2007-08 caused a severe tightening of the credit markets in the United States. It became increasingly difficult for CashCall and its competitors to secure funding for direct consumer lending.
- 36. In June 2008, FBD informed CashCall that it must end its partnership with CashCall because the Federal Deposit Insurance Corporation initiated proceedings against FBD over its dealings with another unsecured consumer lender, on matters unrelated to CashCall.
- 37. Callaway advised Baren that most banks were no longer willing to partner with unsecured consumer lenders because of the financial crisis. Callaway continued to assist CashCall in its attempts to find another Bank Model partner, and referred Baren to Palm Desert National Bank, a longtime Callaway client, and Green Bank. Callaway and Baren jointly marketed the CashCall direct lending program to Green Bank executives in Texas. Both banks ultimately declined to partner with CashCall, citing regulatory risk and market uncertainty.
- 38. In January 2009, just weeks after the Green Bank meeting, Callaway advised Baren that the Bank Model was coming under such pressure from regulators that CashCall would be unable to find a state-chartered bank to help engage in national consumer lending.

39. By this time, CashCall and Reddam were among Callaway's most important and valuable clients, and it would have been detrimental to Callaway to lose their business. So Callaway urged CashCall to take a different approach for direct consumer lending, which she presented as the "Tribal Model."

- 40. Callaway told Baren in early 2009 that she was now advising her consumer lending clients to adopt an arrangement where a Native American tribal entity or member would serve the same role as a state-chartered bank. Under the Tribal Model, a lender operating on a reservation would make loans to borrowers in any state over the internet or by phone. The tribal lender would assign the loans to a consumer lending company such as CashCall, which would service and collect the loans.
- 41. Callaway told Baren that because the loans originated with a tribal lender, the loans did not have to adhere to the licensing and usury laws in the states where the loan applicants resided. Callaway advised Baren that the doctrine of tribal immunity would apply to the loans. Callaway assured Baren that when the loans were assigned by the tribal lender to CashCall, CashCall would succeed to all of the terms of the tribal lender's agreements with consumers, including the choice of tribal law.
- 42. CashCall was unfamiliar with the concept of lending under the protection of tribal immunity, but it was unable to continue its successful consumer lending business under the Bank Model. Relying on Callaway's expertise and her enthusiasm for the Tribal Model, CashCall ultimately asked Callaway to recommend potential tribal lending partners.
- 43. Callaway told CashCall that finding the right tribal lender was critical to the model's success. She suggested that CashCall consider partnering with Martin "Butch" Webb ("Webb"), a consumer finance entrepreneur and a member of the Cheyenne River Sioux Tribe ("CRST"). At an industry conference in March 2009, Callaway introduced Baren to Webb, and told Baren that Webb was the "right tribal partner for CashCall."
- 44. When Baren asked Callaway whether other potential tribal lenders also should be considered, Callaway said that Webb was CashCall's best option. Callaway recommended no

- 45. In April 2009, Baren visited Webb on the Cheyenne River Sioux Indian Reservation to confirm that he was a good fit and had the resources to partner with CashCall in a national consumer lending program. Throughout the summer and fall of 2009, and into early 2010, Callaway and (after Callaway joined Katten) Katten played an integral role in the formulation and implementation of the business relationship and lending structure among CashCall, Webb, and Webb's newly created consumer lending company, Western Sky. During the course of the representation, Callaway made trips to the Cheyenne River Sioux Indian Reservation, including two trips with Baren, and presented herself to CashCall as well-informed about Webb and his company and the laws that controlled Western Sky and lending on the reservation.
- 46. In July 2009, Callaway changed firms, moving from Manatt to Katten. Katten's public announcement on July 22, 2009, made much of Callaway's work on behalf of CashCall, including two recent litigation victories, and her experience advising clients regarding a host of finance and lending laws and regulations.
- 47. Callaway told Baren that after joining Katten she wanted to continue to design and implement CashCall's consumer lending program with Webb. At Callaway's urging, Baren agreed to move all of the regulatory work, including the Tribal Model partnership with Western Sky, all of Plaintiffs' ongoing corporate work, and several pending litigation matters from Manatt to Katten.
- 48. Callaway presented to CashCall an engagement letter dated July 29, 2009, in which Katten agreed to advise CashCall "in connection with general regulatory work in connection with lending activities and/or regulations." Although Reddam was not named in the engagement letter, Callaway and Katten knew at that time and at all relevant times thereafter that

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#### d. Katten and Callaway Provide Negligent Advice and Opinion Letters to Plaintiffs.

- 52. CashCall's decision to use the Tribal Model for consumer loans was based on legal advice provided by Katten and Callaway. Plaintiffs trusted Katten and Callaway because of their stated expertise in consumer lending, their legal expertise, their expressions of confidence in the Tribal Model and in Webb as the appropriate partner for CashCall, their issuance of opinion letters in support of the model, and their development, formulation and implementation of the business relationship and lending structure among CashCall, Reddam, WS Funding, Webb, and Webb's company, Western Sky.
- 53. Consistent with the advice that Katten and Callaway provided to Plaintiffs,
  Callaway and Katten prepared and provided to Plaintiffs and their sources of financing written
  opinions attesting to the legality of the Tribal Model and the terms, enforceability, and
  assignment of consumer loans made by Western Sky and assigned to CashCall and WS Funding

- 54. From late 2009 until mid-2013, Katten and Callaway prepared and provided oral and written legal opinions to Plaintiffs and their lenders that consumer installment loans made by Western Sky and assigned by Western Sky to CashCall and WS Funding pursuant to advance agreement were not subject to state licensing and usury laws in the states where borrowers resided, and were compliant with federal law as well. Katten and Callaway also spoke regularly with Plaintiffs' lenders, and repeatedly assured them that the Western Sky lending program was immune from state and federal law, and that the terms of the Western Sky consumer loan agreements were enforceable after their assignment to Plaintiffs.
- 55. Specifically, Defendants informed Plaintiffs and their lenders that (a) the consumer loans made by Western Sky were valid when made, (b) the consumer loans could be lawfully assigned by Western Sky to CashCall pursuant to advance agreement, and (c) CashCall would succeed to all rights under the consumer loan agreements made by Western Sky, including the choice-of-law provision and the arbitration provision. Katten and Callaway provided to Plaintiffs and their lenders a professional opinion that the loans would be subject to tribal immunity, the states where borrowers lived would enforce tribal law, and the Western Sky loans assigned to CashCall would "not be subject to United States federal consumer protection or state law limiting interest rates."
- 56. Katten and Callaway made these statements even though they understood at the time that, among other things, borrowers did not physically visit the Cheyenne River Sioux Indian Reservation to make the loans, Western Sky was not a tribal entity, CashCall provided Western Sky with funding and acquired all interests in all loans that were written by Western Sky pursuant to advance agreement, and CashCall bore all of the risks of the loans once it

- 57. Katten and Callaway had no reasonable basis for advising and representing to Plaintiffs and others that the Western Sky loans were valid, could be enforced after assignment, and that CashCall would succeed to all of Western Sky's contractual rights with borrowers, including the choice of law, given the knowledge that Katten and Callaway had at the time.
- 58. Katten and Callaway failed to use due care in advising Plaintiffs and in researching, preparing, and distributing the opinion letters by, among other things, failing to identify, disclose and address whether Western Sky or CashCall might be the "true lender" in a consumer loan made and then assigned by Western Sky to CashCall and WS Funding pursuant to advance agreement. Katten and Callaway failed to exercise due care by failing to identify, disclose and address the lending structure's substantial risk and the possible approaches to reducing or eliminating that risk, including the sale of partial interests in the consumer loans to a non-tribal entity such as CashCall and the retention by the tribal lender of some interest in the loans. If CashCall was the "true lender," rather than Western Sky, tribal immunity would not apply to the loan under any circumstances, and the loan from the moment of its initiation would be subject to federal or state licensing and lending laws.
- 59. In failing to address the possibility that CashCall would be considered the "true lender," Katten and Callaway did not disclose a material risk. Katten and Callaway had actual knowledge of the facts that raised the risk that CashCall was the "true lender" under the law, as described below, but negligently disregarded those facts.
- 60. Further, Katten and Callaway failed to use due care in advising Plaintiffs and in researching, preparing, and distributing the opinion letters by, among other things, failing to identify, disclose, and address:
  - a. The risk that tribal immunity did not extend to individual tribe members who engaged in lending to non-tribe members;
  - The risk that tribal jurisdiction does not extend to Western Sky borrowers who do
    not physically enter the Cheyenne River Sioux Indian Reservation;
  - c. The risk that courts would hold that Western Sky loans were formed in the

64. Notwithstanding their representations that they had expertise in consumer lending and had fully researched and analyzed the critical legal issues of choice-of-law, sovereign immunity, and tribal law, Katten and Callaway lacked competency in these areas, and should have disclosed this to Plaintiffs and declined to provide advice to Plaintiffs on these critical issues, or obtained the assistance of competent counsel with the necessary expertise and with a duty of care to Plaintiffs.

65. Katten and Callaway advised Plaintiffs and prepared and provided to Plaintiffs and Plaintiffs' lenders the opinion letters knowing that the Plaintiffs and their lenders would reasonably rely on these opinions.

## e. Katten and Callaway Were Fully Aware of the Structure of the Western Sky Program.

- 66. Relying on the advice of Katten and Callaway, CashCall and Western Sky entered into two agreements in January and February 2010: (1) February 1, 2010 Agreement for the Assignment and Purchase of Promissory Notes (the "Assignment Agreement"); and (2) January 9, 2010 Agreement for Service (the "Service Agreement"). Katten and Callaway were fully aware of the existence and terms of these agreements and the parties' performance throughout the period of time when Katten and Callaway represented and advised Plaintiffs.
- 67. In the Assignment Agreement, CashCall, through its subsidiary WS Funding, agreed to purchase from Western Sky loans made through its website, www.westernsky.com.
- 68. CashCall agreed to purchase all of Western Sky's loans after waiting a minimum of three days after the funding of each loan. CashCall paid Western Sky the full amount

decided whether to approve the loans. A borrower approved for a Western Sky loan would

electronically sign the loan agreement on Western Sky's website. The loan proceeds would be

transferred from Western Sky's bank account to the borrower's account. After a minimum of

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- 74. The Western Sky consumer loan agreement identified Western Sky Funding, LLC as the lender, and informed the borrower, in bold type, that it was "subject solely to the exclusive laws and jurisdiction of the Cheyenne River Sioux Tribe, Cheyenne River Indian Reservation." In the "Governing Law" section of the agreement, the borrower was informed that the agreement "is governed by the Indian Commerce Provision of the Constitution of the United States of America and the laws of the Cheyenne River Sioux Tribe. We do not have a presence in South Dakota or any other states of the United States. Neither this Agreement nor Lender is subject to the laws of any state of the United States of America."
- 75. The Western Sky consumer loan agreement also contained a provision, approved and later revised by Katten and Callaway, that "any dispute . . . will be resolved by binding arbitration." The agreement stated that arbitration would be conducted by the CRST "by an authorized representative" in accordance with its consumer dispute rules and the terms of this Agreement." A revision provided that the borrower had the right to select the American Arbitration Association, Judicial Arbitration and Mediation Services, or another organization to administer the arbitration.
- 76. The borrower also was informed in the loan agreement that Western Sky "may assign or transfer this Loan Agreement or any of our rights under it at any time to any party." The interest rate on the Western Sky loans was clearly and prominently disclosed on the first page of the loan agreement.
- 77. The structure of the Western Sky lending program described above was designed, reviewed and endorsed by Katten and Callaway. At all times Defendants knew, or should have known, that the agreements they had devised, reviewed and endorsed exposed Plaintiffs to the risk that courts and regulators would likely determine that CashCall was, under the law, the "true lender" and Western Sky was not entitled to tribal immunity, and CashCall might not succeed to that immunity or the choice of CRST law in the consumer loan agreements upon assignment by Western Sky to CashCall. In the opinion letters prepared and distributed by Katten and

Callaway, Katten and Callaway referenced the Assignment Agreement and the Service 1 Agreement, and described the Western Sky lending program in detail. Katten and Callaway 2 knew at the time that Plaintiffs relied upon such opinion letters. On February 15, 2011, 3 Callaway sent to Baren and his colleague Jordana Gilden an email stating: "We really appreciate 4 the opportunity to represent you. It is exciting to design the framework, and then to successfully execute." 7 f. The Negligent Assurances of Tribal Immunity by Katten and Callaway. 9 78. Throughout the relevant time, Western Sky was owned solely by Webb. Katten 10 and Callaway repeatedly told Plaintiffs, informed their sources of financing, and stated publicly that it was not necessary for Western Sky to be an "arm of the tribe," i.e., an entity owned or 11 controlled by the tribe itself, for Western Sky to fall within the scope of tribal immunity. 12 According to Katten and Callaway, tribal immunity would allow Western Sky to make consumer 13 loans nationwide without violating federal and state usury and licensing laws and then assign 14 15 those loans to Plaintiffs. 79. In fact, Katten and Callaway's conduct was below the standard of care exercised 16 17 by competent counsel, in that the Defendants never truly researched nor understood the doctrine 18 of tribal immunity, including its limitations, despite their assurances to Plaintiffs. 19 80. Callaway was aware from at least the beginning of 2009 that Webb's lending 20 companies were not owned or controlled by the CRST. Nevertheless, Katten and Callaway mischaracterized Webb and Western Sky to Plaintiffs, to their lenders, and to others, and 21 misstated the controlling law, thereby causing Plaintiffs in reliance on those representations to 22 23 enter into the Assignment Agreement and the Service Agreement with Western Sky, to take on 24 hundreds of millions of dollars in debt for the Western Sky program, and to acquire \$870 million 25 in consumer loans from Western Sky. 81. 26 In retaining Katten and Callaway to prepare the transactional documents to fund

the Western Sky lending program, Baren informed Callaway by email and orally in August 2009

that CashCall would proceed with the program only if it was approved by regulatory counsel and

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supported by a legal opinion confirming that the loans and their assignment to CashCall would be enforceable and lawful. Katten and Callaway agreed to render these legal services requested by CashCall, but failed to perform them with due care.

- 82. Throughout the relevant period, Plaintiffs depended on Katten, as a major law firm with claimed expertise in the matters for which it was retained, to perform in the manner and with the care generally and reasonably expected of a major law firm, including attention to detail in its analysis, opinions, and work product. Instead, despite the importance of the lending structure and the applicability of tribal law to the consumer loan contracts that would be written by Western Sky and assigned to Plaintiffs, Katten and Callaway treated the critical facts and the issue of tribal immunity cavalierly.
- 83. On September 11, 2009, Callaway provided Baren with a draft opinion letter stating that "WESTERN SKY was organized by the CRSN [Cheyenne River Sioux Nation] to engage in the business of lending for the benefit of the CRSN. One or more CRSN tribal officers is an owner or director of WESTERN SKY, and the CRSN has the ability to remove directors." None of this was true, which Katten and Callaway should have known it was not true. Baren pointed out this error to Callaway at the time.
- 84. On November 4, 2009, Callaway provided Baren with another draft opinion letter stating that "WESTERN SKY was organized under the laws of the CRSN to engage in the business of lending." This was not true, and Katten and Callaway knew at the time that that it was not true. Western Sky was organized as a limited liability company under the laws of the South Dakota, and merely held a license to do business on the Cheyenne River Sioux Indian Reservation. (In an email dated March 9, 2010, Callaway told Baren that Bogue had stated in September 2009 (prior to the November 4, 2009, draft) that the tribe "did not yet have a mechanism" for companies to organize under tribal law.)
- 85. The November 4, 2009, draft opinion letter went on to state that Western Sky "is owned exclusively by Butch Webb, and [sic] an enrolled CRSN member. All of its offices, officers and employees are located on CRSN tribal lands, and it has no physical or other presence off of the CRSN reservation."

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86. On December 10, 2009, Callaway provided Baren with another draft opinion letter removing the reference to "the laws of the CRSN," stating instead that "WESTERN SKY was organized to engage in the business of lending."

- 87. Katten and Callaway's incompetence is cast in stark relief by Callaway's March 9, 2010 email to Baren, about a month after Plaintiffs had begun purchasing Western Sky loans. In response to an inquiry about whether Western Sky was subject to tribal immunity, Callaway told Baren that Western Sky, by incorporating under CRST law (a legal status that did not exist), "would remove 'arm-of-the-tribe' questions." But Katten and Callaway knew, or should have known, that an entity is subject to immunity as an "arm of the tribe" only if the entity is owned or controlled by the tribe itself, was created for and operates for the benefit of the tribe or serves a tribal function, or can bind the tribe or endanger the tribe's assets. Merely incorporating an enterprise owned and controlled by an individual, even if a member of a tribe, does not make that enterprise an "arm of the tribe."
- 88. The false premise by Katten and Callaway that Western Sky's mere presence on the Cheyenne River Sioux Indian Reservation and Western Sky's ownership by a tribal member made it an "arm of the tribe" infected Defendants' representations to Plaintiffs and to Plaintiffs' lenders. Katten and Callaway disregarded the possibility that the loans might be found by the courts to violate usury and other laws from the moment of their initiation because of the lending structure. The adoption of this false premise resulted in errors demonstrating Katten and Callaway's lack of professional care for the quality and accuracy of their work and for their clients' interests. In an opinion letter addressed to Centurion Credit Resources LLC dated April 12, 2010, Katten and Callaway stated that Western Sky was "owned exclusively by an enrolled [CRSN] member, and is registered with the tribe," but then went on to state: "[W]e have assumed, without any independent investigation or analysis[,] that [] WESTERN SKY is recognized as an Indian Tribe by the United States of America."
- 89. When Katten and Callaway squarely addressed the law of tribal sovereign immunity with CashCall, it assumed, again without any factual basis, that Western Sky was a tribal entity and had the rights of a Native American tribe. In a May 2010 draft opinion letter,

90. Another May 2010 draft opinion letter described Western Sky differently, but also incorrectly: "Western Sky was created, and is licensed, by the CRST to engage in the business of lending." It went on to state that "CRST is recognized as an Indian tribe by the United States." This second May 2010 draft letter retained the same cursory, incompetent analysis of tribal sovereign immunity as the earlier letter, and then concluded: "In light of the established case law, and based upon the assumptions and limitations set forth herein, we are of the opinion that, because WESTERN SKY is chartered by the CRST, and the Loan Agreements designate CRST law as the applicable law, the Loan Agreements will not be subject to United States federal consumer protection law, or state law limiting interest rates both before and after the Loan Agreements are assigned to CashCall."

- 91. Throughout, Katten and Callaway represented to Plaintiffs that Western Sky was an entity entitled to tribal immunity and adopted that premise in opining that Western Sky loans would not be subject to state and federal laws, and CashCall could then simply step into Western Sky's shoes. That "true lender" risk was ignored was particularly egregious in light of Callaway's prior handling of litigation involving "true lender" liability under the state-chartered bank programs.
  - 92. On May 20, 2010, Callaway sent to Baren an email that stated, in its entirety: The analysis flows as follows: the loan transaction is subject to foreign immunity,

1	Plaintiffs would reasonably rely on it. Notwithstanding Katten and Callaway's knowledge of th		
2	true facts, and notwithstanding Katten and Callaway's duty of care, which required them to		
3	provide competent legal counsel by researching the law and disclosing all material risks, Katten		
4	and Callaway stated the following:		
5	a.	That Western Sky is "a tribal company incorporated under the laws of the	
6		Cheyenne River Sioux Nation";	
7	b.	That "Western Sky and the Loan Agreements will be subject to tribal sovereign	
8		immunity";	
9	c.	That "the states set forth below will enforce the choice of CRST law set forth in	
10		the Loan Agreements";	
11	d.	That "upon assignment, CashCall, as assignee, will be entitled to sovereign	
12		immunity rights and choice of law rights held by Western Sky";	
13	e.	That "Western Sky was organized by the CRST to engage in the business of	
14		lending for the benefit of the CRST"; and	
15	f.	That "[o]ne or more CRST tribal officers is an owner or director of Western Sky,	
16		and the CRST has the ability to remove directors."	
17	97.	Katten and Callaway also failed to use due care in advising Plaintiffs and in	
18	researching, preparing, and distributing the November 16, 2010 letter by, among other things,		
19	failing to identify, disclose, and address:		
20	a.	The risk that CashCall might be the "true lender" in a consumer loan made and	
21		then assigned by Western Sky to CashCall and WS Funding pursuant to advance	
22		agreement;	
23	b.	The risk that tribal immunity did not extend to individual tribe members who	
24		engaged in lending to non-tribe members;	
25	c.	The risk that tribal jurisdiction does not extend to Western Sky borrowers who do	
26		not physically enter the Cheyenne River Sioux Indian Reservation;	
27	d.	The risk that courts would hold that Western Sky loans were formed in the	
28		borrowers' states rather than on the Cheyenne River Sioux Indian Reservation;	

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Callaway responded that all of her clients in attendance were "arm of the tribe" lenders, and she

was trying to solicit funds for them. Radinsky asked whether she thought that use of an "arm of

responded that "both models work" and that she believed that use of an entity such as Western

Sky had "significant advantages over the arm-of-the-tribe model," including the fact that Webb

the tribe" lender was better than use of a tribal member, as with Western Sky. Callaway

another financing transaction. On the call, Callaway once again vouched for the soundness of

In August 2012, Callaway held a regulatory call with Base Point, as part of

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forthcoming. Indeed, in or around January 2013, CashCall received a subpoena from the New

months, the states of Pennsylvania, New Hampshire, Connecticut, Massachusetts, and Vermont

York State Attorney General for information on the Western Sky loans. In the following

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initiated inquiries or actions against CashCall regarding the Western Sky loans and the propriety of the Tribal Model devised and endorsed by Katten and Callaway.

Thus, as a consequence of Katten and Callaway's malpractice, the value of 118. CashCall's mortgage assets was diminished and they were ultimately sold for far less than they would have obtained in the Northstar transaction, resulting in damages to Plaintiffs of at least \$350 million.

## Callaway and Katten Abandon CashCall and Disavow the Tribal Model.

- On March 6, 2013, Callaway and two other Katten lawyers visited CashCall's headquarters in Orange County and met with Reddam and Baren. Reddam and Baren sought assurances from their trusted counsel regarding Katten and Callaway's prior advice and representations about the Tribal Model, and the Western Sky program in particular, given the onslaught of regulatory investigations and litigation.
- 120. Callaway reassured Reddam and Baren at the meeting that she and Katten still believed the Tribal Model remained legally sound, and she blamed the situation on a shift in "public opinion."
- 121. Plaintiffs continued to rely on Callaway and Katten's assessment that the Tribal Model was proper. In an abundance of caution, however, Plaintiffs reduced their purchases of Western Sky loans, and ultimately stopped such purchases in September 2013.
- 122. On the heels of the March 2013 meeting, Katten and Callaway abruptly reversed course, and disclaimed their earlier advice to Plaintiffs regarding the Tribal Model and the Western Sky lending program. Callaway falsely asserted that she and Katten had never supported the Western Sky lending program and falsely claimed that she and Katten never knew how Western Sky loans were made and administered. In fact, Katten and Callaway had a complete understanding of the Western Sky lending program from the outset, as shown by their opinion letters and their communications with Plaintiffs, with Plaintiffs' lenders, and with others. Katten and Callaway were intimately familiar with the agreements between Western Sky and Plaintiffs and the implementation of the Western Sky lending program. Katten and Callaway

also understood all details of the program during the course of their representation of Plaintiffs in regulatory proceedings and civil litigation.

- 123. Rather than acknowledging that they had erred in urging Plaintiffs to use the Tribal Model to engage in nationwide consumer lending, and in recommending that Plaintiffs enter into agreements with Webb and Western Sky, Katten and Callaway claimed that the program failed because Webb was a tribal member, not a tribal entity, and that they had misunderstood Webb's status.
- 124. In reality, the program failed because regulators concluded that Western Sky was not entitled to tribal immunity as the loan program was structured and implemented, and Katten and Callaway knew all of the relevant facts and failed to use the skill and care that a reasonably careful attorney would have used in forming advice about the Western Sky loan program, given those facts: that CashCall took phone calls from loan applicants; that CashCall provided funding through a reserve bank account that enabled Western Sky to fund the consumer loans after they were approved; that consumer loans written by Western Sky were invariably assigned to Plaintiffs by agreement, before any payments became due; that CashCall reimbursed Western Sky for many of its expenses; and that CashCall indemnified Western Sky. Katten and Callaway refused to acknowledge that they had failed to identify, disclose, and competently assess the lending structure and implementation in light of these facts of which they were fully aware from the outset and throughout the life of the program.
- 125. By the time Defendants reversed course, Plaintiffs had acquired hundreds of millions of dollars in consumer loans in reliance on Katten and Callaway's advice and other legal services, had undertaken hundreds of millions of dollars in indebtedness, and exposed themselves to possible civil liability and regulatory investigations and enforcement.
- 126. By the time Defendants reversed course and denied knowledge of facts of which they had been aware since the outset of the representation, Katten and Callaway had billed Plaintiffs more than \$5 million for legal services, most of which related to the Western Sky lending program, including the legal opinions provided to Plaintiffs and their lenders.

- 134. On January 3, 2017, the District Court entered an order granting Plaintiffs' motion for certification of interlocutory appeal to the Ninth Circuit and for a stay pending resolution of the appeal. Plaintiffs' petition for permission to appeal has been briefed in the Ninth Circuit, and is awaiting decision.
- arbitration provisions in the Western Sky loan agreements, which were approved and later revised by Katten and Callaway, were unenforceable. The Seventh Circuit held that the original version of the provision, providing only for CRST arbitration, was a "sham from stem to stern" because the tribe did not have a proper forum for arbitration. *Jackson v. PayDay Fin., LLC*, 764 F.3d 765 (7th Cir. 2014). The revised version, allowing for private arbitration, was also rejected; the Fourth Circuit held that the provision was invalid because it represented a waiver of substantive federal civil rights. *Hayes v. Delbert Servs. Corp.*, 811 F.3d 666 (4th Cir. 2016).

## k. The Undisclosed "True Lender" Material Risk.

that Reddam was individually liable under the CFPA.

- 136. The Federal Action, which is pending in the Ninth Circuit on an interlocutory appeal by Plaintiffs, exposed a material risk of which Katten and Callaway were aware or would have known through the exercise of reasonable care and should have been disclosed to Plaintiffs: That the predominant economic interest "true lender" test, if applied by the courts, would defeat the choice-of-law provision in the Western Sky loan agreements and make Plaintiffs subject to state licensing and usury laws, rather than tribal law.
- 137. The District Court held in the Federal Action that application of the choice-of-law principles of Restatement (Second) of Conflict of Laws required the identification of the true

138. The District Court held that because CashCall acquired all loans written by Western Sky before any payment by the borrower, pursuant to advance agreement between CashCall and Western Sky, and because CashCall took on all risk of nonpayment and indemnified Western Sky, "CashCall, and not Western Sky, had the predominant interest in the loans and was the 'true lender' and real party in interest."

- 139. Given that CashCall was determined to be the "true lender" of the consumer loans at issue, the District Court also found that the CRST lacked a substantial relationship to the parties or the transactions. The court also held that applying CRST law would be contrary to a fundamental policy of the states where the borrowers resided, since the states had adopted usury and licensing laws. Since the loan agreements' choice of CRST law was invalid, the court held, the law of the borrowers' home states controlled, and those laws made the Western Sky loans void or uncollectable in at least some of the states. The District Court held that this, in turn, made the loan agreements deceptive.
- 140. The "true lender" doctrine and the risk it posed for Plaintiffs should have been disclosed to Plaintiffs and addressed by Katten and Callaway prior to the launch of the Western Sky lending program. The doctrine and its possible application to the Western Sky lending program should have been disclosed and addressed in the opinion letters and white paper prepared by Katten and Callaway pursuant to their engagement by Plaintiffs, and when Katten and Callaway made representations about the program to Plaintiffs' lenders.
  - 141. With the exercise of reasonable care by Katten and Callaway, Plaintiffs would

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mortgage assets.

# FIRST CAUSE OF ACTION LEGAL MALPRACTICE

right to engage in consumer and other lending, and tarnishment of their brand. Additional

consequential damages exceed \$300 million, including the diminution of value of CashCall's

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144. Plaintiffs repeat and re-allege the allegations contained in paragraphs 1 through 143, inclusive, as if fully set forth herein.

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145. An attorney-client relationship existed between, on the one hand, Katten and

150. In providing advice to Plaintiffs, Defendants failed to identify, disclose, and address material risks, and made misstatements of fact and law. In providing legal advice and other legal services to Plaintiffs, including the preparation of formal opinion letters endorsing a

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advice.

consumers was greater than any benefit received by the CRST or its members;

38 COMPLAINT

## SECOND CAUSE OF ACTION 1 2 BREACH OF CONTRACT 159. Plaintiffs repeat and re-allege the allegations contained in paragraphs 1 through 3 158, inclusive, as if fully set forth herein. 4 5 160. Defendants and CashCall, including upon its creation its subsidiary WS Funding, entered into a written contract in July 2009, pursuant to which Defendants were obligated to provide to CashCall and WS Funding competent legal advice. Reddam, the sole owner, chief 8 executive officer and president of CashCall, was an intended beneficiary of that written contract. 9 Further, Defendants and Reddam entered into an implied contract in July 2009, 10 pursuant to which Defendants, by their conduct, agreed to provide to Reddam competent legal advice. Defendants understood that their advice would be relied upon by Reddam as sole owner, 11 chief executive officer and president of CashCall and as an individual. In providing advice to 12 13 Reddam, Defendants acted intentionally and with knowledge or reason to believe that Reddam would interpret Defendants' conduct as an agreement to enter into a contract. 14 15 162. Plaintiffs fully performed under the written and implied contracts. 16 163. Defendants breached the written and implied contracts by failing to render 17 competent legal services to Plaintiffs. 18 164. As a proximate result of this breach, Plaintiffs have been damaged in an amount subject to proof at trial. 19 20 21 THIRD CAUSE OF ACTION 22 BREACH OF FIDUCIARY DUTY 23 Plaintiffs repeat and re-allege the allegations contained in paragraphs 1 through 165. 24 164, inclusive, as if fully set forth herein. 25 Defendants, through the attorney-client relationship, had a fiduciary duty to 166. 26 render legal advice to Plaintiffs in an honest and competent manner and to stand by that advice. 27 Defendants owed Plaintiffs an unwavering commitment to loyalty, candor, and full disclosure to

1	Plaintiffs. Defendants were bound to act in the highest good faith and with the highest regard for		
2	Plaintiffs' best interests within the scope of the representation, placing Plaintiffs' interests above		
3	their own.		
4	167. Defendants breached these duties to Plaintiffs. Throughout the representation, as		
5	hereinabove alleged, Defendants failed to identify, disclose, and address material risks, and made		
6	misstatements of fact and law. Defendants failed to exercise the reasonable skill, care, and		
7	diligence required by legal professionals, and the skill, care and diligence expected of those		
8	attorneys who hold themselves out as having specialized knowledge in the field, and thereby		
9	breached their duties owed to Plaintiffs.		
0	168. Further, rather than vigorously defending the Tribal Model they designed,		
1	implemented, and advocated, Defendants abandoned Plaintiffs by falsely asserting that they were		
12	unaware of facts and by disavowing their prior advocacy of Webb and their approval of the		
13	Western Sky lending program.		
4	169. Defendants' breaches of their duties of care and loyalty undermined Plaintiffs'		
15	defense of the regulatory actions and civil litigation and increased potential damages.		
6	As an actual and proximate result of Defendants' abandonment of Plaintiffs, which		
17	constituted a breach of fiduciary duty, Plaintiffs have been damaged in an amount subject		
8	to proof at trial.		
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20	PRAYER FOR RELIEF		
21	WHEREFORE, Plaintiffs pray for relief and judgment against Defendants, as follows:		
22	1. For damages suffered by Plaintiffs, including punitive damages, according to proof;		
23	2. For disgorgement of attorneys' fees and costs paid by Plaintiffs;		
24	3. For Plaintiffs' costs incurred herein;		
25	4. For Plaintiffs' reasonable attorneys' fees, as permitted by law;		
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2	5. For pre-judgment and post-judgment interest at the maximum allowable rate on	
3	any amounts awarded; and	
4	6.	For such other and further relief that this Court deems just and proper.
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6	Dated:	April 14, 2017 KELLER/ANDERLE LLP
7		ALGER LAW APC
8		By: Almifer Heller
9		Jennifer L. Keller
11		Attorneys for Plaintiffs
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## **DEMAND FOR JURY TRIAL** Plaintiffs hereby demand a trial by jury of all claims and causes of action so triable in this lawsuit. Dated: April 14, 2017 KELLER/ANDERLE LLP ALGER LAW APC By: Attorneys for Plaintiffs