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**UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA**

THERESA SWEET, *et al.*,

Plaintiffs,

v.

ELISABETH DEVOS, in her official capacity  
as Secretary of Education, and the UNITED  
STATES DEPARTMENT OF EDUCATION

Defendants.

No. 3:19-cv-03674-WHA

**SETTLEMENT AGREEMENT**

1 **I. INTRODUCTION**

2 WHEREAS, in this class action the Plaintiffs assert that the U.S. Department of Education  
3 (“Department”) has unreasonably delayed and unlawfully withheld decisions on pending  
4 “borrower defense” claims, *i.e.*, claims for relief from certain federal student loan obligations  
5 based on institutional misconduct;

6 WHEREAS, Defendants, the Department and its Secretary, Betsy DeVos, in her official  
7 capacity, deny any wrongdoing and deny that Plaintiffs are entitled to the relief they have sought  
8 in this Action. Where appropriate hereafter, Plaintiffs and Defendants are referred to collectively  
9 as “the Parties”;

10 WHEREAS, the Parties now mutually desire to avoid the delay, uncertainty, inconvenience  
11 and expense of protracted litigation, and have determined to settle this Action, including all claims  
12 that Plaintiffs, the certified Class (as defined below), and the members of that Class have brought  
13 in this case;

14 NOW, THEREFORE, in reliance upon the representations, mutual promises, covenants,  
15 releases, and obligations set forth in this Settlement Agreement, and for good and valuable  
16 consideration, the Parties hereby stipulate and agree to compromise, settle, and resolve this case  
17 on the following terms and conditions.

18 **II. DEFINITIONS**

19 Unless otherwise noted, the following definitions apply in this Settlement Agreement, and  
20 for purposes of this Settlement Agreement alone.

21 A. **2016 Borrower Defense Regulations** refer to the regulations published in the  
22 Federal Register on November 1, 2016 at 84 Fed. Reg. 75,926, which are presently  
23 codified in the Code of Federal Regulations in various provisions of 34 C.F.R. parts  
24 30, 668, 674, 682, 685, and 686.

25 B. **2019 Methodology** refers to the methodology the Department announced for  
26 awarding relief to successful borrower defense claimants on December 10, 2019,  
27 in the Press Release entitled *Secretary DeVos Approves New Methodology for*  
28 *Providing Student Loan Relief to Borrower Defense Applicants*, available at

<https://www.ed.gov/news/press-releases/secretary-devos-approves-new-methodology-providing-student-loan-relief-borrower-defense-applicants>

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- 3 C. **Action** means the litigation styled *Sweet, et al. v. DeVos, et al.*, No. 3:19-cv-3674-
- 4 WHA (N.D. Cal.).
- 5 D. **Agreement** means this Settlement Agreement, including any attached exhibits.
- 6 E. **Borrower defense application** means a request by a Direct Loan or Federal Family
- 7 Education Loan Program borrower for relief from his or her repayment obligations
- 8 with respect to those loans based on the asserted misconduct of the borrower's
- 9 school. A borrower's application can include multiple claims of alleged
- 10 wrongdoing on behalf of his or her school.
- 11 F. **Borrower defense relief** refers to the relief provided to a borrower who asserts a
- 12 successful borrower defense claim, which can include a full or partial discharge of
- 13 the student loan debt the borrower incurred to attend the school that is the subject
- 14 of the borrower defense application, and other appropriate relief.
- 15 G. **Class** or **Class Members** are the members of the class that has been certified by
- 16 this Court and refers to individuals who meet the criteria set forth in Section II
- 17 below. When used in this Agreement, the terms Class and Class Members refer,
- 18 individually and collectively, to the Plaintiffs, the Class, and each Member of the
- 19 Class.
- 20 H. **Class Counsel** or **Plaintiffs' Counsel** refers to Plaintiffs' attorneys of record in this
- 21 Action.
- 22 I. **Class Notice** means the document attached hereto as Exhibit A, which shall be
- 23 distributed pursuant to subsection X.B, below.
- 24 J. **Court** means the U.S. District Court for the Northern District of California.
- 25 K. **Department** refers to the U.S. Department of Education.
- 26 L. **Direct Loan** means and refers to a loan made pursuant to the William D. Ford
- 27 Federal Direct Loan Program, 20 U.S.C. § 1087a *et seq.*
- 28

- 1 M. **Effective Date** means the date upon which, if this Agreement has not been voided  
2 under Section XIII, the Final Judgment approving this Agreement, entered by the  
3 Court in the form attached hereto as Exhibit B, becomes non-appealable, or, in the  
4 event of an appeal by a Class Member based upon a timely filed objection to this  
5 Agreement, upon the date of final resolution of said appeal. When this Agreement  
6 refers to the date on which the Agreement became “Effective,” such date is the  
7 Effective Date.
- 8 N. **Execution Date** means the date upon which all Parties to this Agreement, and/or  
9 their counsel of record, have signed the Agreement.
- 10 O. **Fairness Hearing** means a hearing held by the Court at which time the Court will  
11 determine whether this Agreement should be approved under Federal Rule of Civil  
12 Procedure 23(e).
- 13 P. **FFEL** means and refers to a loan made pursuant to the Federal Family Education  
14 Loan Program, 20 U.S.C. §§ 1071-1087-4.
- 15 Q. **FSA** is the Department’s Federal Student Aid office.
- 16 R. **Involuntary collection activity** means and refers to any attempt by the Department  
17 or its agents to collect a past due, delinquent debt from a borrower in default,  
18 including but not limited to certifying the borrower’s debts for collection through  
19 the Treasury Offset Program and/or administrative wage garnishment.
- 20 S. **Preliminary Approval Date** refers to the date on which the Court enters a  
21 Preliminary Approval Order, as set forth in subsection X.A.
- 22 T. **Relevant Loan Debt** refers to federal student loan debt associated with the school  
23 that is the subject of the Class Member’s borrower defense application. That debt  
24 includes the original principal of the affected federal student loan plus any and all  
25 interest that accrued on that loan before the Class Member filed their borrower  
26 defense application and any and all fees incurred by those loans.
- 27 U. **School group** refers to the name of a multi-institution or multi-campus  
28 organization as defined in FSA’s Postsecondary Education Participants System

1 (“PEPS”), to the extent that data is included in the borrower defense review  
2 platform.

3 V. “**Step 1**” **Determinations** refers to the Department’s decision whether a Class  
4 Member’s borrower defense application is eligible for relief, *i.e.*, granted or denied,  
5 without regard to the amount or type of relief that will be issued.

6 **III. CLASS**

7 A. Pursuant to Federal Rule of Civil Procedure 23(b)(2), the Court has certified a  
8 plaintiff class consisting of all people who borrowed a Direct Loan or FFEL loan  
9 to pay for a program of higher education, who have asserted a borrower defense to  
10 repayment to the U.S. Department of Education, whose borrower defense has not  
11 been granted or denied on the merits, and who is not a class member in *Calvillo*  
12 *Manriquez v. DeVos*, No. 3:17-cv-7210 (N.D. Cal.). *See* ECF No. 46 (Oct. 30,  
13 2019). In this Agreement, this plaintiff class is referred to as “the Class” and  
14 members of the Class are referred to as “Class Members.”

15 B. As of the Effective Date, all Class Members are bound by the terms of this  
16 Agreement.

17 **IV. DEFENDANTS’ CONSIDERATION**

18 In consideration for the promises of Plaintiffs set forth in this Agreement, Defendants agree  
19 as follows:

20 A. Timeline for clearing backlog of Class applications pending as of the Execution  
21 Date.

22 1. Within 18 months of the Effective Date, Defendants will issue final  
23 decisions on any and all Class Members’ borrower defense applications that  
24 are pending as of the Execution Date and provide each Class Member  
25 written notice of such final decision. For purposes of this subsection IV.A.1,  
26 the following definitions shall apply:

27 i. A “final decision” is a decision by Defendants resolving a borrower  
28 defense application, including a determination of how much relief  
the claimant is entitled to, if any, except insofar as any court (not

1 limited to the U.S. District Court for the Northern District of  
2 California, as defined above) enjoins Defendants from applying the  
3 2019 Methodology to Class Members or otherwise enjoins  
4 Defendants from issuing relief to Class Members. Should that occur,  
5 Defendants' written notification of a "Step 1" determination on a  
6 claimant's borrower defense application along with information  
7 about any court order enjoining the issuance of relief will also be  
8 considered a "final decision."

9 ii. Defendants provide the notice required by this subsection when they  
10 send an e-mail containing the final decision to the relevant Class  
11 Member's e-mail address or, where Defendants do not have such an  
12 e-mail address available, Defendants send a copy of the written  
13 decision to the Class Member's last known mailing address.

14 iii. The decision is final once this notice is provided, regardless of  
15 whether the borrower seeks reconsideration of Defendants'  
16 decision.

17 2. Within 21 months of the Effective Date, Defendants will effectuate relief  
18 for any and all Class Members who had applications pending as of the  
19 Execution Date and who Defendants determine are eligible for borrower  
20 defense relief.

21 i. Defendants have "effectuated relief," for purposes of this  
22 subsection, when they and their loan servicers have taken all steps  
23 necessary to discharge the determined portion of the claimant's  
24 relevant student loan debt, including (1) reapplying all prior  
25 payments to the reduced loan amount and recalculating interest, (2)  
26 applying all applicable interest credits, including discharging the  
27 interest that accrued while the borrower defense application was  
28 pending, (3) determining if the claimant is entitled to any refund, (4)

1 to the extent any balance remains outstanding on the loan, placing  
2 the claimant back in a repayment status, and (5) correcting any  
3 adverse credit reporting.

4 3. Within three (3) months of the Effective Date, Defendants will issue final  
5 decisions on the borrower defense applications of all Class Members whom  
6 Defendants have already determined are eligible for borrower defense relief  
7 as of the Execution Date and provide each such Class Member written  
8 notice of such final decision. Within six (6) months of the Effective Date,  
9 Defendants will effectuate relief for all Class Members whose applications  
10 Defendants have determined are eligible for borrower defense relief as of  
11 the Execution Date.

12 i. For the purposes of this subsection IV.A.3, “final decision” shall  
13 have the same meaning set forth in subsection IV.A.1.i above.

14 ii. For purposes of this subsection IV.A.3, “effectuate relief” shall have  
15 the same meaning set forth in subsection IV.A.2, above.

16 B. Reporting Requirement.

17 1. Within seven (7) days of the Effective Date, Defendants will provide  
18 Plaintiffs with, as of the Execution Date, the total number of Class  
19 Members, the total number of Class Members who have been subject to  
20 involuntary collections while their borrower defense application has been  
21 pending, and the total number of Class Members the Department has  
22 determined are eligible—*i.e.*, their application has been approved—for  
23 borrower defense relief.

24 2. Defendants will submit quarterly reports to Plaintiffs documenting their  
25 progress towards fulfilling their obligations under subsection IV.A of this  
26 Agreement. Defendants will submit reports to Plaintiffs’ Counsel via  
27 electronic mail and will post them publicly on their Federal Student Aid  
28 website.

1 i. The first report shall be submitted 90 days after the Effective Date,  
2 unless that day falls on a weekend or Federal holiday, in which case  
3 the report shall be submitted on the next business day. The reports  
4 shall be submitted every 90 days thereafter, subject to the same  
5 exceptions where the 90th day falls on a weekend or Federal holiday

6 3. The reports described herein shall contain the information listed below. The  
7 first report will reflect progress Defendants have made since the Effective  
8 Date and later reports will reflect the progress Defendants made from the  
9 last date reported in the prior report to the end of each reporting period. The  
10 first reporting period will start on the Effective Date. Each subsequent  
11 reporting period will start on the last date for which progress was reported  
12 in any previous report. Each reporting period shall exclude a period not  
13 exceeding 30 days immediately preceding the submission of a report, during  
14 which Defendants pull, confirm, and validate the data provided in each  
15 report.

16 i. Aggregate borrower defense decision information

- 17 a. The total number of Class Members with pending borrower  
18 defense applications;
- 19 b. The total number of pending borrower defense applications;
- 20 c. The total number of final decisions that Defendants issued to  
21 Class Members, including the number of final decisions  
22 issued to Class Members during the reporting period;
- 23 d. The total number of Class Members whose borrower defense  
24 applications were granted;
- 25 e. The total number of Class Members for whom Defendants  
26 effectuated relief, including the number of Class Members  
27 for whom Defendants effectuated relief during the reporting  
28 period.

- 1 f. The total number of Class Members who have been subject  
2 to involuntary collection activities by Defendants while their  
3 borrower defense application was pending (if any).
- 4 ii. For each school group, as defined above, on the basis of whose  
5 alleged wrongdoing Defendants have received more than 100  
6 borrower defense applications:
- 7 a. The number of applications that the Department determined  
8 were either eligible or ineligible for borrower defense relief  
9 during the reporting period;
- 10 b. The number of final borrower defense decisions issued and  
11 communicated to Class Members during the reporting  
12 period, including information about how many claims had  
13 been approved for borrower defense relief and how many  
14 claims had been denied; and
- 15 c. The total number of Class Members for whom the  
16 Department effectuated relief during the reporting period.
- 17 iii. The names of schools or school groups for which the Department  
18 has established a category of eligible borrower defense claims. If the  
19 Borrower Defense platform does not contain information for school  
20 groups, the Department will provide the names of schools, school  
21 groups, or school campuses for which the Department has  
22 established a category of eligible borrower defense claims.
- 23 iv. Any and all relief formulas and tables that the Department has used  
24 to effectuate relief for Class Members during the reporting period.
- 25 4. All of the data required in this section is subject to privacy restrictions and  
26 will be anonymized where the total number of Class Members for any data  
27 point is less than 10.
- 28

1 C. Other Assurances. In accordance with applicable statutory and regulatory  
2 requirements, and additional governing policies and procedures specific to  
3 Defendants' consideration of borrower defense claims, Defendants represent and  
4 confirm that the following policies will apply to all Class Members throughout the  
5 time covered by the Agreement:

6 1. Defendants issue written decisions resolving borrower defense applications  
7 and communicate those decisions to borrower defense applicants, as  
8 required by the Department's 2016 Borrower Defense Regulations.

9 2. Defendants do not take action to collect outstanding student loan debts  
10 through involuntary collection activity against individuals with pending  
11 borrower defense applications, as required by the Department's 2016  
12 Borrower Defense Regulations. However, this Agreement does not preclude  
13 a Class Member from proactively and voluntarily paying their student loans.

14 3. Defendants provide an interest credit for any interest that accrues on the  
15 relevant federal student loan accounts of borrowers between the time that  
16 the borrower submits his or her borrower defense application and the time  
17 the Department issues a final decision on the application and notifies the  
18 borrower of that decision.

19 **V. ENFORCEMENT**

20 A. Notwithstanding all other provisions outside Section V of this Agreement, the  
21 Court shall only retain jurisdiction to review claims set forth in this Section V, and  
22 only in the manner explicitly provided in Section V. In connection with each such  
23 claim, the Court shall retain jurisdiction only to order the relief explicitly specified  
24 for each particular claim and only where Defendants have not provided that relief  
25 pursuant to the procedures specified in this Section. The Court shall lack  
26 jurisdiction to imply any claims, or authority to issue any other relief, under this  
27 Agreement.

28 B. The only claims permissible to enforce this Agreement are as follows:

1           1.     **Failure to Issue a Final Decision by Decision Due Date.** Plaintiffs may  
2           bring a claim alleging that Defendants have materially breached subsection  
3           IV.A of the Agreement if Defendants have failed to issue within 18 months  
4           of the Effective Date a final decision, as defined by subsection IV.A.1.i., on  
5           any Class Member’s borrower defense application that was pending as of  
6           the Execution Date. The date by which Defendants are required to issue  
7           these final decisions under this Agreement shall be referred to in this  
8           subsection V.B.1 as the “Decision Due Date.”

9           i.       Should Plaintiffs prevail on this claim, the only relief available from  
10           the Court shall be an order requiring Defendants to discharge 30%  
11           of every affected Class Member’s Relevant Loan Debt for every 30  
12           days beyond the Decision Due Date that the Class Member’s  
13           decision is delayed plus the amount prorated for the days that do not  
14           amount to 30 days.

15           a.       Discharges to Class Members under this provision will be  
16           calculated starting on the first calendar day following the  
17           Decision Due Date that no final decision has been issued.

18           b.       The order shall specify that, for every 30 calendar day  
19           interval following the Decision Due Date that Defendants do  
20           not issue a final decision, Defendants must discharge an  
21           additional 30% of the affected Class Member’s Relevant  
22           Loan Debt, or the prorated amount, as defined above, in  
23           addition to the amount of loan discharge the Department  
24           otherwise determines that the Class Member is entitled to.

25           c.       The order shall further specify that when issuing a final  
26           discharge under this subsection either (1) as part of  
27           effectuating a loan discharge on an approved application or  
28           (2) when a loan is placed in repayment based on a

1 determination of ineligibility, the Defendants will use the  
2 following protocol: Defendants will discharge (A) the  
3 portion of the Class Member's Relevant Loan Debt as  
4 determined by the Department and required above, to  
5 include percentages accrued monthly due to breach, if  
6 applicable, and (B) any interest that accrued while the Class  
7 Member's borrower defense application was pending. The  
8 Defendants will reapply any and all payments previously  
9 made toward the Relevant Loan Debt. If no balance remains  
10 on the reduced loans, the Defendants will apply previously-  
11 made payments to the balance of other Direct Loans on the  
12 Class Member's account. If there are no other Direct Loans,  
13 then the Defendants will return the remaining amount to the  
14 Class Member. If the Class Member's Relevant Loan Debt  
15 was previously in default, the debt shall be removed from  
16 default status and credit reporting shall be corrected  
17 accordingly. This process shall be referred to as a "Breach-  
18 based Discharge."

19 d. The Court may order Defendants to report to Plaintiffs'  
20 counsel and the Court on its progress of issuing Breach-  
21 based Discharges, as provided herein, to individual Class  
22 Members whose final decisions were not rendered by the  
23 Decision Due Date.

24 2. **Failure to Issue Relief by Relief Due Date.** Plaintiffs may bring a claim  
25 alleging that Defendants have materially breached subsection IV.A of the  
26 Agreement by failing to effectuate relief within 21 months of the Effective  
27 Date for any Class Member with an application pending as of the Execution  
28 Date and who Defendants determined is eligible for borrower defense relief.

1 Plaintiffs may also bring a claim alleging that Defendants have materially  
2 breached subsection IV.A.3 of the Agreement by failing to effectuate relief  
3 within 6 months of the Effective Date for any Class Member who  
4 Defendants determined is eligible for borrower defense relief as of the  
5 Execution Date. The date by which Defendants are required to effectuate  
6 relief under this Agreement shall be referred to in this subsection V.B.2 as  
7 the “Relief Due Date.”

8 i. Should Plaintiffs prevail on this claim, the only relief available from  
9 the Court shall be an order requiring Defendants to discharge 30%  
10 of the affected Class Member’s Relevant Loan Debt for every 30  
11 days beyond the Relief Due Date the Class Member’s relief is  
12 delayed.

13 a. The order shall specify that at the conclusion of every 30  
14 calendar day interval following the Relief Due Date that the  
15 Class Member’s relief is delayed, Defendants must  
16 discharge an additional 30% of the affected Class Member’s  
17 Relevant Loan Debt, as defined above, in addition to the  
18 amount of loan discharge the Department otherwise  
19 determines that the Class Member is entitled to.

20 b. When issuing a discharge under this subsection, Defendants  
21 will follow the protocol described in subsection V.B.1.i.c.

22 ii. The Court may order Defendants to report to Plaintiffs’ counsel and  
23 the Court on its progress of issuing discharges, as provided herein,  
24 to individual Class Members whose final decisions were not  
25 rendered by the Relief Due Date.

26 3. **Failure to Submit Timely Quarterly Reports.** Plaintiffs may bring a  
27 claim alleging that Defendants have materially breached subsection IV.B of  
28 the Agreement by failing to submit a timely and complete quarterly report

1 to Plaintiffs' Counsel via electronic mail according to the timelines  
2 specified in subsection IV.B. Should Plaintiffs prevail on this claim, the  
3 only relief available from the Court shall be an order requiring Defendants  
4 to submit their reports on a monthly basis from the point of the order  
5 forward.

6 4. **Involuntary Collections of Class Members' Student Loan Debt.**

7 Plaintiffs may bring a claim alleging that Defendants have materially  
8 breached subsection IV.C of the Agreement by taking action, after the  
9 Effective Date, to collect a debt through involuntary collection activity  
10 against a Class Member, whose borrower defense application was pending  
11 as of the Execution Date, while his or her application was pending. Should  
12 Plaintiffs prevail on their claim, the only relief available from the Court  
13 shall be an order requiring the Department to refund the payments and to  
14 discharge 80% of the Relevant Loan Debt of the affected Class Member.  
15 Defendants shall be liable for a material breach under this subsection if  
16 involuntary collection activity occurs because they, their agents, or their  
17 contractors took action to collect a debt through an involuntary collection  
18 activity. Defendants shall not be liable based on events outside of  
19 Defendants' control, including but not limited to a situation where a third  
20 party, such as an employer, undertakes debt collection activities, such as  
21 wage garnishment, inconsistent with Defendants' instructions that  
22 collection activity cease. The Department will refund all amounts  
23 wrongfully collected through wage garnishment where a third party  
24 undertakes debt collection activities inconsistent with Defendants'  
25 instructions that collection activity cease.

- 26 i. When issuing a discharge under this subsection, Defendants will  
27 follow the protocol described in subsection V.B.1.i.c.  
28

1 C. All claims listed above are subject to the complete defense of impracticability or  
2 impossibility of performance, as set forth below in subsection V.D.5, subsection  
3 V.D.6, and Section XII.

4 D. The exclusive procedure for bringing a claim to enforce the terms and conditions  
5 of this Agreement shall be as follows:

6 1. Prior to asserting any claim pursuant to subsection V.B, above, Plaintiffs'  
7 counsel shall submit written notice alleging a material breach of this  
8 Agreement to counsel for Defendants. Such notice shall be submitted by  
9 electronic mail, and shall specify what alleged breach has occurred; describe  
10 the facts and circumstances supporting the claim; and state that Plaintiffs  
11 intend to seek an order from the Court, as set forth in subsection V.B.  
12 Plaintiffs shall not inform the Court of their allegation(s) at that time.

13 2. Within two (2) business days of receipt of the notice from Plaintiffs'  
14 counsel, Defendants will acknowledge receipt of Plaintiffs' notice.

15 3. Defendants shall have a period of fourteen (14) calendar days after receipt  
16 of such notice by Plaintiffs' counsel as described in subsection V.D.1,  
17 above, to inform Plaintiffs' counsel in writing of its determination on  
18 whether a material breach has occurred, including relevant information that  
19 informed Defendants' determination.

20 i. If Defendants agree that a material breach has occurred, Defendants  
21 will disclose any action they propose to take to resolve the alleged  
22 material breach in the written notice to Plaintiffs as described by  
23 subsection V.D.3. The Parties will meet and confer to determine  
24 whether those actions are sufficient within five (5) business days of  
25 Defendants' notice as described in subsection V.D.3.

26 a. Upon Defendants' request, Plaintiffs shall provide to  
27 Defendants any information and materials available to  
28 Plaintiffs that support the violation alleged in the notice.

1 b. Defendants will have twenty-one (21) calendar days  
2 following the parties' meet and confer to take the action  
3 specified in subsection V.D.3, above, and/or any further  
4 action agreed upon in writing by the parties.

5 c. If the Parties agree about the existence of a material breach,  
6 but cannot reach consensus on the appropriate action to  
7 resolve that breach within 21 calendar days after Plaintiffs'  
8 counsel provides the notice described in subsection V.D.1,  
9 above, either Party may file a motion for enforcement of the  
10 Agreement.

11 ii. If Defendants do not agree that a material breach has occurred, the  
12 Parties will meet and confer to determine if a consensus can be  
13 reached. If a consensus cannot be reached within 21 calendar days  
14 after Plaintiffs' counsel provides the notice described in subsection  
15 V.D.1, above, either party may file a motion for enforcement of the  
16 agreement.

17 4. Absent the prior, written agreement of the Parties, any application to the  
18 Court for an order compelling the relief specified in this Section V, must be  
19 brought within two (2) years after Defendants notify the Court that they  
20 have decided all Class Members' borrower defense applications, notified all  
21 Class Members of their final decisions, and effectuated all appropriate relief  
22 to Class Members. Otherwise, any claim of material breach not brought  
23 within two years shall be forever waived by Plaintiffs.

24 5. If Defendants are reasonably prevented from or delayed in fully performing  
25 any of the obligations set forth in Section IV, above, due to extraordinary  
26 circumstances beyond Defendants' control, including without limitation a  
27 court order enjoining the Department from applying the 2019 Methodology  
28 or any other relief calculation to the Class, Defendants will notify Plaintiffs'

1 Counsel within 14 calendar days of Defendants' determination that they will  
2 not be able to fully perform their obligations. Within that notification,  
3 Defendants will describe the facts providing their basis for believing  
4 extraordinary circumstances beyond Defendants' control prevent  
5 Defendants from fully performing their obligations. Within 14 calendar  
6 days of that notice, the Parties will meet and confer as to whether the  
7 circumstances are beyond the Defendants' control and to what extent they  
8 affect Defendants' ability to issue final decisions or effectuate relief. If the  
9 Parties agree an extension is warranted, the Parties will negotiate the length  
10 of an appropriate extension, and the deadlines set forth for Defendants'  
11 performance in Section IV may be altered accordingly. If the Parties cannot  
12 agree as to whether extraordinary circumstances exist or what the  
13 appropriate length of an extension is, Plaintiffs may raise a claim of material  
14 breach of Section IV with the Court prior to the expiration of the timelines  
15 provided in that Section. Defendants shall be permitted to oppose the filing  
16 of such a claim upon the grounds of extraordinary circumstances, and the  
17 Court will at that point have jurisdiction to determine whether Defendants  
18 are entitled to any extension of the deadlines set forth in Section IV on the  
19 basis of extraordinary circumstances.

20 i. The extension set forth in this V.D.5 shall be for a minimum of 7  
21 days beyond the deadlines for performance set forth in Section IV  
22 without requiring any action by any Party other than Defendants,  
23 and may be longer than that period pursuant to written agreement  
24 among the Parties.

25 6. If any court enters an order enjoining the Department from applying the  
26 2019 Methodology or any other relief calculation to the Class, Defendants  
27 shall be temporarily excused from their obligations under subsection  
28 IV.A.2, above, for the duration of that order or until Defendants have

1 adopted a new relief methodology, whichever occurs first. Defendants will  
2 be required to continue making “Step 1” determinations, as defined above  
3 and described in subsection IV.A.1.i during this time and provide written  
4 notice of those determinations for all Class Members prior to the deadline  
5 described in subsection IV.A.1.

6 i. If such order is reversed on appeal, or if Defendants adopt a new  
7 relief methodology or otherwise develop a method for issuing final  
8 decisions to Class Members notwithstanding the court order,  
9 Defendants’ obligations under subsection IV.A.2, above, shall be  
10 reinstated. Once Defendants’ obligations are reinstated, the parties  
11 shall meet and confer on a reasonable time period for Defendants to  
12 perform those obligations, provided that the deadline to complete  
13 the obligation in subsection IV.A.2 will be, at minimum, 60 days  
14 beyond the date that Defendants’ obligations are reinstated unless  
15 the parties agree to a shorter deadline in writing.

16 7. The Parties hereby waive and disclaim any right to seek enforcement of this  
17 Agreement through contempt sanctions.

18 E. The Court relinquishes jurisdiction over all claims, causes of actions, motions, suits  
19 allegations, and other requests for relief in this Action that are not expressly stated  
20 in this Section V.

21 F. The Court shall have no jurisdiction to supervise, monitor, or issue orders in this  
22 Action, except to the extent that Plaintiffs invoke the Court’s jurisdiction pursuant  
23 to the procedures set forth in this Section V.

24 **VI. ATTORNEYS’ FEES**

25 To resolve Plaintiffs’ claim for attorneys’ fees, costs, and expenses, Plaintiffs will submit  
26 a petition for fees under the Equal Access to Justice Act, 28 U.S.C. § 2412(d), to the Court.

27 A. Defendants agree that Plaintiffs are the prevailing party in this action for purposes  
28 of a fee petition under the Equal Access to Justice Act.

1 **VII. WAIVER AND RELEASE**

2 Plaintiffs, the Class Members, and their heirs, administrators, representatives, attorneys,  
3 successors, and assigns, and each of them hereby forever waive, release, and forever discharge  
4 Defendants, and all of their officers, employees, and agents, from, and are hereby forever barred  
5 and precluded from prosecuting, any and all claims, causes of action, motions, and requests for  
6 any injunctive, declaratory, and/or monetary relief, including but not limited to damages, tax  
7 payments, debt relief, costs, attorney's fees, expenses, and/or interest, whether presently known or  
8 unknown, contingent or liquidated, alleged in this Action against Defendants through and  
9 including the Effective Date, including but not limited to the right to appeal any and all claims  
10 Plaintiffs asserted in this Action. This Agreement is not intended to release any claim based on an  
11 act or omission or other conduct occurring after the Effective Date, including but not limited to  
12 claims by Class Members based on the substance of their borrower defense decisions. The parties  
13 do not intend to waive or narrow any res judicata defense Defendants could assert against a future  
14 claim brought by any Plaintiff.

15 **VIII. NO ADMISSION OF LIABILITY**

16 A. Nothing in this Settlement Agreement shall constitute or be construed to constitute  
17 an admission of any wrongdoing or liability by Defendants, an admission by  
18 Defendants of the truth of any allegation or the validity of any claim asserted in this  
19 Action, a concession or admission by Defendants of any fault or omission of any  
20 act or failure to act, or an admission by Defendants that the consideration provided  
21 to Plaintiffs under Section IV, above, represents relief that could be recovered by  
22 Plaintiffs in this Action.

23 B. Plaintiffs may not offer, proffer, or refer to any of the terms of this Agreement as  
24 evidence in any civil, criminal, or administrative proceedings other than  
25 proceedings that may be necessary to enforce the Agreement as set forth in Section  
26 V, above, or to obtain approval from the Court as set forth in Section X, below.

27 **IX. PLAINTIFFS' COVENANTS NOT TO SUE**

- 1 A. Plaintiffs hereby covenant not to commence any action, claim, suit, or  
2 administrative proceeding against Defendants related to the non-performance,  
3 failed performance, or otherwise unsatisfactory performance in fulfilling their  
4 duties and responsibilities under this Agreement; provided, however, that Plaintiffs  
5 may initiate an action against Defendants pursuant to the continuing jurisdiction of  
6 the Court to compel Defendants' performance of their obligations under this  
7 Agreement, but only as expressly articulated in this Agreement in Section V, above.
- 8 B. Plaintiffs hereby covenant not to commence against Defendants any action, claim,  
9 suit, or administrative proceeding on account of any claim or cause of action that  
10 has been released or discharged by this Agreement.

11 **X. PROCEDURES GOVERNING APPROVAL OF THIS AGREEMENT**

- 12 A. Within 14 calendar days of the Execution Date, the Parties shall jointly submit this  
13 Agreement and its exhibits to the Court, and shall apply for entry of an Order in  
14 which the Court:
- 15 1. Grants preliminary approval to this Agreement as being fair, reasonable,  
16 and adequate to Plaintiffs;
  - 17 2. Approves the form of the Class Notice attached hereto as Exhibit A;
  - 18 3. Directs the Parties to provide Class Notice as set forth in subsection (B) of  
19 this Section X below, and grants approval of such plan as reasonable under  
20 Federal Rule of Civil Procedure 23(e)(1);
  - 21 4. Schedules a Fairness Hearing to determine whether this Agreement should  
22 be approved as fair, reasonable, and adequate, and whether an order  
23 approving the settlement should be entered pursuant to Federal Rule of Civil  
24 Procedure 23(e);
  - 25 5. Provides that any person who wishes to object to the terms of this  
26 Agreement, or to the entry of an Order approving this Agreement, must file  
27 a written Notice of Objection with the Court specifying the objections and  
28

1 the basis for such objections as provided in the Class Notice, with copies  
2 served on all Parties' counsel;

3 6. Provides that between the Execution Date and the Fairness Hearing, the  
4 Defendants shall direct all inquiries from Class Members regarding the  
5 Agreement to Plaintiffs' Counsel;

6 7. Provides that in order to have an objection considered and heard at the  
7 Fairness Hearing, such written Notice of Objection must be filed with the  
8 Court and served on counsel by the date specified in the Class Notice;

9 8. Provides that the Parties shall each be entitled to respond, in writing, to any  
10 Objections up to 14 days prior to the Fairness Hearing; and

11 9. Provides that the Fairness Hearing may, from time to time and without  
12 further notice to the Class, be continued or adjourned by order of the Court.

13 B. After the Court enters an Order containing all of the items set forth in subsection  
14 X.A, above, the Parties shall promptly distribute the Class Notice as follows:

15 1. Defendants shall email all Class Members who provided their e-mail  
16 addresses to the Department on their borrower defense applications, or,  
17 where Defendants do not have such an e-mail address available, Defendants  
18 send a copy of the notice to the Class Member's last known mailing address  
19 by first class mail.

20 2. Defendants will also add to the Department's StudentAid.gov website the  
21 same information included in the Class Notice.

22 3. Class Counsel will update the Class Member website's "Frequently Asked  
23 Questions" page regarding the lawsuit. A link to the Class Members'  
24 website will be included in the Class Notice and will be included on the  
25 Department's website.

26 4. Plaintiffs will also circulate the Class Notice to legal aid and advocacy  
27 organizations across the country providing borrower defense assistance.  
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1 C. No later than three (3) business days before the Fairness Hearing, the Parties shall  
2 each file with the Court a declaration confirming compliance with the Notice  
3 procedures approved by the Court.

4 D. At the Fairness Hearing, the Parties shall jointly request the Court's final approval  
5 of this Agreement, pursuant to Federal Rule of Civil Procedure 23(e). The Parties  
6 agree to take all actions necessary to obtain approval of this Agreement.

7 E. If, after the Fairness Hearing, the Court approves this Agreement as fair, adequate,  
8 and reasonable, the Parties consent to entry of Final Judgment in a form  
9 substantively identical to the Final Judgment attached hereto as Exhibit B.

10 **XI. DISMISSAL AND JURISDICTION OF THE COURT TO ENFORCE THIS AGREEMENT**

11 The Parties hereby stipulate and agree to entry of Final Judgment in a form substantively  
12 identical to the Final Judgment attached hereto as Exhibit B. As provided in that exhibit, Plaintiffs'  
13 claims in this Action are dismissed with prejudice, except that the Court shall retain limited  
14 jurisdiction for the sole purpose of enforcing the terms of this Agreement as expressly set forth in  
15 Section V of this Agreement. Once Defendants have decided all Class Members' borrower defense  
16 applications, notified all Class Members of their final decisions, and effectuated all appropriate  
17 relief to Class Members, the Parties will file a notice with the Court. Upon the date of that notice,  
18 the Court's jurisdiction over this Action shall completely terminate.

19 The parties agree that any order of the Court granting approval of this Agreement does not  
20 render the terms and conditions of this Agreement subject to the contempt powers of the Court.

21 **XII. IMPOSSIBILITY OF PERFORMANCE**

22 In addition to the excuses to performance listed in subsection V.D, above, if Congress  
23 renders Defendants' performance under this Agreement impossible, in whole or in part, then  
24 Defendants shall forever be relieved of all obligations that would, as a result of such Congressional  
25 action, be impossible to perform. Defendants shall not be required to take any action, or attempt  
26 to take any action, which would circumvent or violate, or have the effect of circumventing or  
27 violating, the intent of Congress.

28 **XIII. CONDITIONS THAT RENDER THIS AGREEMENT VOID OR VOIDABLE**

1 A. This Agreement shall be void if it is not approved as written by a final Court order  
2 not subject to any further review.

3 B. This Agreement shall be voidable by Plaintiffs and/or Defendants if the Court does  
4 not enter a Final Judgment, or other Final Approval Order, that is substantively  
5 identical to the one attached hereto as Exhibit B. Any Party's decision to void the  
6 Agreement under this provision is effective only if that Party provides notice of its  
7 decision, in writing, to the Counsel of Record for all other Parties within 30  
8 calendar days of the date on which the Court entered Final Judgment.

9 **XIV. EFFECT OF AGREEMENT IF VOIDED**

10 A. Should this Agreement become void as set forth in Section XIII above, none of the  
11 Parties will object to reinstatement of this Action in the same posture and form as  
12 it was pending immediately before the Execution Date.

13 B. All negotiations in connection herewith, and all statements made by the Parties at  
14 or submitted to the court as part of the Fairness Hearing process, shall be without  
15 prejudice to the Parties to this Agreement and shall not be deemed or construed to  
16 be an admission by a party of any fact, matter, or proposition, nor admissible for  
17 any purpose in the Action other than with respect to the settlement of same.

18 C. The Parties shall retain all defenses, arguments, and motions as to all claims that  
19 have been or might later be asserted in this Action, and nothing in this Agreement  
20 shall be raised or construed by any Party to defeat or limit any claims, defenses,  
21 arguments, or motions asserted by either Party.

22 **XV. MODIFICATION OF THIS AGREEMENT**

23 A. Before the Preliminary Approval Date, this Agreement, including the attached  
24 exhibits, may be modified only upon the written agreement of the Parties.

25 B. After the Preliminary Approval Date—including the time after which Final  
26 Judgment has been entered—this Agreement, including the attached exhibits, may  
27 be modified only with the written agreement of all the Parties and with the approval  
28 of the Court, upon such notice to the Class, if any, as the Court may require.

1 **XVI. RULES OF CONSTRUCTION**

- 2 A. The Parties acknowledge that this Agreement constitutes a negotiated compromise.  
3 The Parties agree that any rule of construction under which any terms or latent  
4 ambiguities are construed against the drafter of a legal document shall not apply to  
5 this Agreement.
- 6 B. This Agreement shall be construed in a manner to ensure its consistency with  
7 federal law. Nothing contained in this Agreement shall impose upon Defendants  
8 any duty, obligation, or requirement, the performance of which would be  
9 inconsistent with federal statutes, rules, or regulations in effect at the time of such  
10 performance.
- 11 C. The headings in this Agreement are for the convenience of the Parties only and  
12 shall not limit, expand, modify, or aid in the interpretation or construction of this  
13 Agreement.

14 **XVII. INTEGRATION**

15 This Agreement and its exhibits constitute the entire agreement of the Parties, and no prior  
16 statement, representation, agreement, or understanding, oral or written, that is not contained herein,  
17 will have any force or effect.

18 **XVIII. EXECUTION**

19 This Agreement may be executed in counterparts. Facsimiles, Adobe PDF, and electronic  
20 versions of signatures shall constitute acceptable, binding signatures for purposes of this  
21 Agreement.

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For Plaintiffs:

*Toby R. Merrill*

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Dated: April 7, 2020

For Defendants:

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Dated: April 6, 2020

# **EXHIBIT A**

**DRAFT**

**Internal Name:** BD Sweet v. DeVos – General Notification

**Internal Number:** 01

**Subject if sent electronically:** Notice of Proposed Class Action Settlement - important borrower defense information for you

DATE

Borrower Defense Application #: [Case Number]

Dear [Primary Contact Name]:

**Your rights may be affected, please read carefully.**

You filed an application asking the U.S. Department of Education to cancel some or all of your federal student loan debt because the school you (or your child) attended did something wrong. This is known as a borrower defense application.

As a borrower defense applicant, you may have been previously informed that you may be part of a class action lawsuit in a case called *Sweet v. DeVos*, which challenges the Department of Education's delay in issuing final decisions on borrower defense applications, including yours.

We now write to inform you that there is a proposed settlement of the lawsuit. The settlement will not become final until it is approved by the court as fair, adequate, and reasonable. This Notice describes how your legal rights may be affected by this settlement.

**What is the case about?**

A lawsuit was filed in a federal court in California by seven borrower defense applicants who represent, with certain exceptions, all borrowers with pending borrower defense applications as of April 7, 2020. The lawsuit challenges the fact that the Department of Education did not issue a final decision on any borrower defense applications from any school between June 2018 and December 2019. The case is *Sweet v. DeVos*, No. 19-cv-3674 (N.D. Cal.).

The lawsuit is ONLY about the fact that final decisions were not issued during that period of time, NOT whether those applications should result in loan cancellation or not. Now, both parties are proposing to settle this lawsuit. This proposed settlement is a compromise of disputed claims, and Defendants continue to deny that they have acted unlawfully.

**What are the terms of the proposed settlement?**

In the proposed settlement, the Department of Education agrees to resolve pending borrower defense applications of people who have borrower defense applications pending as of April 7, 2020 on the following terms:

- The Department of Education will approve or deny all *Sweet* Class members' pending borrower defense applications **within 18 months** of when the settlement agreement is approved by the

Court. The Department will notify you of whether your claim was approved, whether you will receive any loan cancellation, and if so, how much loan cancellation you will receive.

- If your application is approved and you are entitled to any loan discharge, the Department of Education will complete the process of cancelling some or all of your outstanding loan debt **within 21 months** of the date on which the settlement agreement is approved by the Court.
- The Department of Education will provide your lawyers with information about its progress making borrower defense decisions every three months, including how many decisions the Department has made, how many borrowers have received a loan discharge, and any new borrower defense findings the Department has made.
- The Department of Education confirms, consistent with governing law and existing policies, that if you are in default, it will not take action to collect your debt, such as by garnishing your wages (that is, taking part of your paycheck) or taking portions of your tax refund, while your application is pending.

### **What happens next?**

The Court will need to approve the proposed settlement before it becomes final. The Court will hold a public hearing, called a fairness hearing, to decide if the proposed settlement is fair. The hearing will be held on \_\_\_\_\_, 2020, beginning at \_\_\_\_\_, at the following address:

United States District Court  
Northern District of California  
450 Golden Gate Avenue, Courtroom 12, 19th Floor  
San Francisco, California 94102

### **What should I do in response to this Notice?**

IF YOU AGREE with the proposed settlement, you do not have to do anything. You have the right to attend the fairness hearing, at the time and place above, but **you are not required to do so**.

IF YOU DISAGREE WITH OR HAVE COMMENTS on the proposed settlement, you can write to the Court or ask to speak at the hearing. You must do this by writing to the Clerk of the Court, at the following mailing address:

Clerk of the Court  
United States District Court  
Northern District of California  
450 Golden Gate Avenue  
San Francisco, California 94102

Your written comments or request to speak at the fairness hearing must be postmarked by \_\_\_\_\_, 2020. The Clerk will provide copies of the written comments to the lawyers who brought the lawsuit.

**Where can I get more information?**

There is more information about the *Sweet v. DeVos* lawsuit on Class Counsel's website at <https://predatorystudentlending.org/sweet-v-devos-class-members/> and on the Department of Education's website at [INSERT STUDEN AID.GOV URL]. Check this site periodically for updated information about the lawsuit.

A copy of the proposed settlement is available online at <https://predatorystudentlending.org/cases/sweet-v-devos/>.

If you have questions about your borrower defense application or the status of your federal student loans, contact our borrower defense hotline at 1-855-279-6207. The hotline is available from 8:00 a.m. to 8:00 p.m. Eastern Time on Monday through Friday.

If you have questions about this lawsuit or about the proposed settlement, please visit this Frequently Asked Questions page, <https://predatorystudentlending.org/sweet-v-devos-class-members/>, which also has contact information for the lawyers who brought the lawsuit.

Sincerely,

U.S. Department of Education

Federal Student Aid

# **EXHIBIT B**

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2 DAVID L. ANDERSON  
United States Attorney  
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*Attorneys for Plaintiffs*

15 **UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA**

17 THERESA SWEET, *et al.*,

18 Plaintiffs,

19 v.

20 ELISABETH DEVOS, in her official capacity  
as Secretary of Education, and the UNITED  
21 STATES DEPARTMENT OF EDUCATION

22 Defendants.  
23  
24

No. 3:19-cv-03674-WHA

**ORDER APPROVING SETTLEMENT  
AGREEMENT AND ENTERING FINAL  
JUDGMENT**

Hon. William Alsup

1 Following this Court’s Order preliminarily approving the proposed Settlement Agreement  
2 (“Agreement”), the parties disseminated a Notice of Proposed Settlement and Fairness Hearing to  
3 the Plaintiff Class. After consideration of the written submissions of the parties, the Agreement  
4 between the parties, any objections to the Agreement, all filings in support of the Agreement, and  
5 the presentations at the hearing held by the Court to consider the fairness of the Agreement, the  
6 Court hereby Orders, Finds, Adjudges, and Decrees that:

7 1. The Agreement between Plaintiffs and Defendants (“the Parties”) is finally  
8 approved as fair, reasonable, and adequate. The Court hereby incorporates the terms of the  
9 Agreement, executed by the parties on April 7, 2020, into this Judgment Order.

10 2. Except as provided in paragraph 3 of this Order, this action is hereby dismissed  
11 with prejudice.

12 3. The Court shall retain jurisdiction over this action solely to enforce the terms of the  
13 Agreement, but only such jurisdiction as expressly set forth in Section V of the Agreement.

14 4. Once Defendants have decided all Class Members’ borrower defense claims,  
15 notified all Class Members of their final decisions, and effectuated all appropriate relief to Class  
16 Members, the Parties will file a notice with the Court. Upon the date of that notice, the Court’s  
17 jurisdiction over this action shall completely terminate.

18  
19 **IT IS SO ORDERED.**

20  
21 Dated:

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25 \_\_\_\_\_  
26 The Honorable William Alsup  
27 United States District Judge  
28